



CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

2015
ANNUAL REPORT

2016

IMPORTANT DATES

JANUARY

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JANUARY 1

NEW YEAR'S DAY

JANUARY 28

EXECUTIVE COMMITTEE MEETING - 12pm
CSRARC OFFICES

FEBRUARY 25

CSRARC BOARD MEETING - 6:30 pm
THOMSON, GA

MARCH 26

EXECUTIVE COMMITTEE MEETING - 12pm
AUGUSTA, GA

APRIL 28

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CSRARC OFFICES

JUNE 16

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SANDERSVILLE, GA

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CSRARC OFFICES

3626 WALTON WAY EXT. SUITE 300
AUGUSTA, GA 30909

706.210.2000
info@csrarc.ga.gov
www.csrarc.ga.gov



A Regional Commission
CSRA Business
A Area Agency

EXECUTIVE DIRECTOR'S REPORT

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

The CSRA Regional Commission actively served its member jurisdictions during FY2015. Detailed information about the fiscal year's activities is included in the annual report. Some of the major highlights for the year are as follows:

-
- Commission staff developed and implemented the CSRA Veterans' Partnership Program to engage service members who will be exiting the military within the next 180 days in active duty internships. The program ties professional education with job experience by bringing together service members with local employers to receive classroom and on-the-job training, thereby boosting each veteran's marketability in the private sector. The program received a National Award for Innovation from the National Association of Development Organizations.
-
- Local Government Services (LGS) staff successfully administered \$2.6 million in Community Housing Investment Program projects for Taliaferro County and the cities of Harlem, Sandersville, Wadley, Wrens, and Washington.
-
- During FY2015, the CCSP program served 658 clients in the community instead of a nursing facility, saving over \$24 million Medicaid dollars.
-
- Community Development staff worked with city and county emergency management and public safety officials to finalize four Hazard Mitigation Plans for Washington, Warren, Wilkes, and Glascock Counties.
-
- Planning staff received a National Award for Innovation from the National Association of Development Organizations for their work on a model Solar Land Use Ordinance. Integrating Solar Land Uses: A Regulatory Template for CSRA Communities provides regulatory analysis and a model ordinance to educate elected officials, staff, and residents on the construction of solar generation facilities. This work was also presented at the Georgia Planning Association and the Georgia Association of Zoning Administrators.
-
- The AAA's Nutrition Services Program worked side by side with 21 region wide sites to provide 202,559 congregate and home delivered meals to seniors in the east central Georgia region at a net cost of \$901,388.
-
- Economic Development staff continued to provide project consultation, grant writing assistance, and administration of state and federal funding to local governments, and administered more than \$4.2 million in economic development grant funds for member jurisdictions creating and/or retaining more than 390 jobs.
-
- Community Development staff secured \$1.94 million in Community Development Block Grant funds for Jenkins and Wilkes Counties and the cities of Wadley and Washington.
-
- The AAA continued to operate the Community-based Care Transitions Program (CCTP) which helps individuals with complicated care needs and their family caregivers receive specific tools to learn self-management skills that will aid them in their transition from a hospital to their home setting.
-
- The Coordinated Transportation program provided 148,694 one-way trips to 662 consumers for Aging, Department of Labor, Behavioral Health and Developmental Disabilities, and Department of Family and Children Services programs.
-
- For the twenty-first consecutive year, the CSRA RC's Comprehensive Annual Financial Report received the Government Financial Officers Association (GFOA) award for Certificate of Achievement for Excellence in Financial Reporting.
-

This year's Annual Report theme is "Pardon Our Progress." With the passage and implementation of the Transportation Investment Act of 2010's regional one-percent Transportation Special Purpose Local Option Sales Tax (TSPLOST), the residents of the CSRA put into motion wide-spread transportation improvements regionally and locally. Through the end of FY2015, approximately \$160 million was collected for transportation projects that are underway across the region. Similarly, a multitude of other improvement projects are going on in the rural and urban areas of the CSRA. The Thomson Depot, originally built in 1860, underwent a thorough restoration which included restoring the railroad depot to its historic appearance and making walkway, streetscape, landscaping and lighting enhancements.

Other activities in the region included housing rehabilitation and reconstruction projects in many of the rural communities, infrastructure improvements funded locally or by Community Development Block grants, urban downtown redevelopment projects, new industry construction, and local business expansions.

A tragic loss of one of the region's oldest courthouses also initiated a major reconstruction project in Hancock County. On August 10, 2014, the Hancock County Courthouse, known locally as "Her Majesty," was destroyed by fire. Within a few months, work began on a multi-million dollar reconstruction of the courthouse.

Progress moves the region steadily forward. Cultural and historic characteristics, however, are not jeopardized in the name of growth. While one community rebuilds its courthouse, another prepares for new urban development. The Regional Commission's staff work with local leadership to plan, develop, and implement strategies designed to ensure that when the opportunity for growth presents itself, our member jurisdictions are ready to move forward.

Service Delivery

As usual, please keep in mind that the Regional Commission operates on the economic principle of economies of scale. The importance of this simple fact dictates that I remind you again that the RC staff is capable of providing services in a wide variety of programmatic areas. For example, by utilizing RC staff, your community continues to have access to:

- *Statistical and research personnel with economic development and analytical training,*
- *Planners who have a technical background and practical experience to better serve you in the areas of local planning, zoning, and land-use development,*
- *Historic preservation planning assistance from employees with extensive educational training and experience in the field,*
- *Economic development assistance in the areas of community marketing and impact analyses,*
- *Geographic information system (GIS) technology and technical assistance,*
- *Professional grant writing and grant administration services,*
- *Comprehensive personnel system developments/updates including job description development, wage and salary analyses, and merit-based pay plan development and implementation.*

In addition, CSRA Business Lending (formerly the CSRA Development Companies) is made up of component units of the CSRA Regional Commission. CSRA Business Lending provides loans to small businesses for a variety of purposes and has operating relationships with the Small Business Administration (SBA), the Economic Development Administration (EDA), and the Department of Agriculture (USDA).

As this year's Annual Report demonstrates, the CSRA-RC worked on a wide variety of projects during FY2015. This report outlines many of the tasks undertaken and goals achieved during the fiscal year. I encourage you to review it thoroughly so that you can fully appreciate all of the work that the RC is capable of doing for your community.

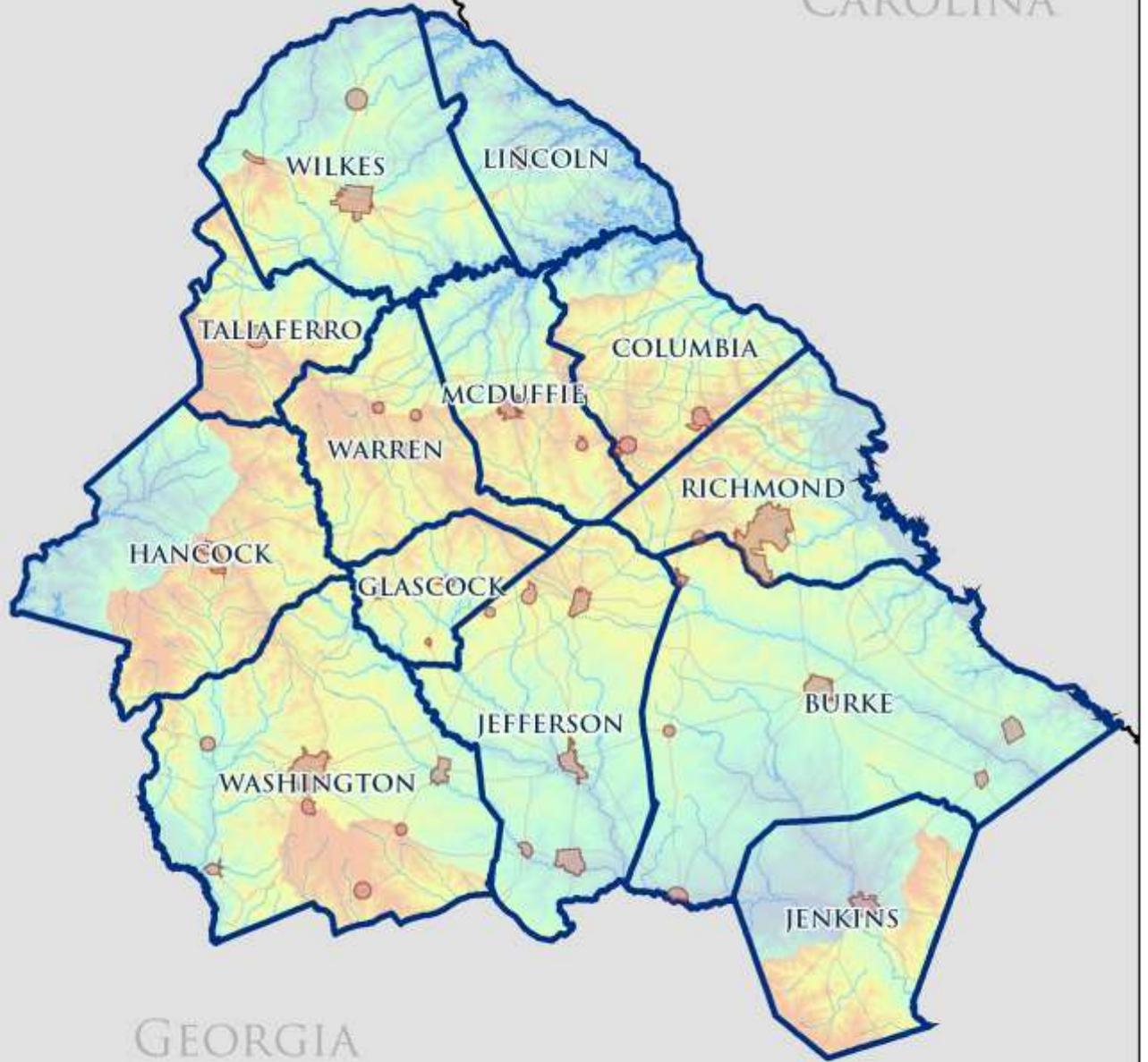
Sincerely



Andy Crosson,
Executive Director



SOUTH
CAROLINA

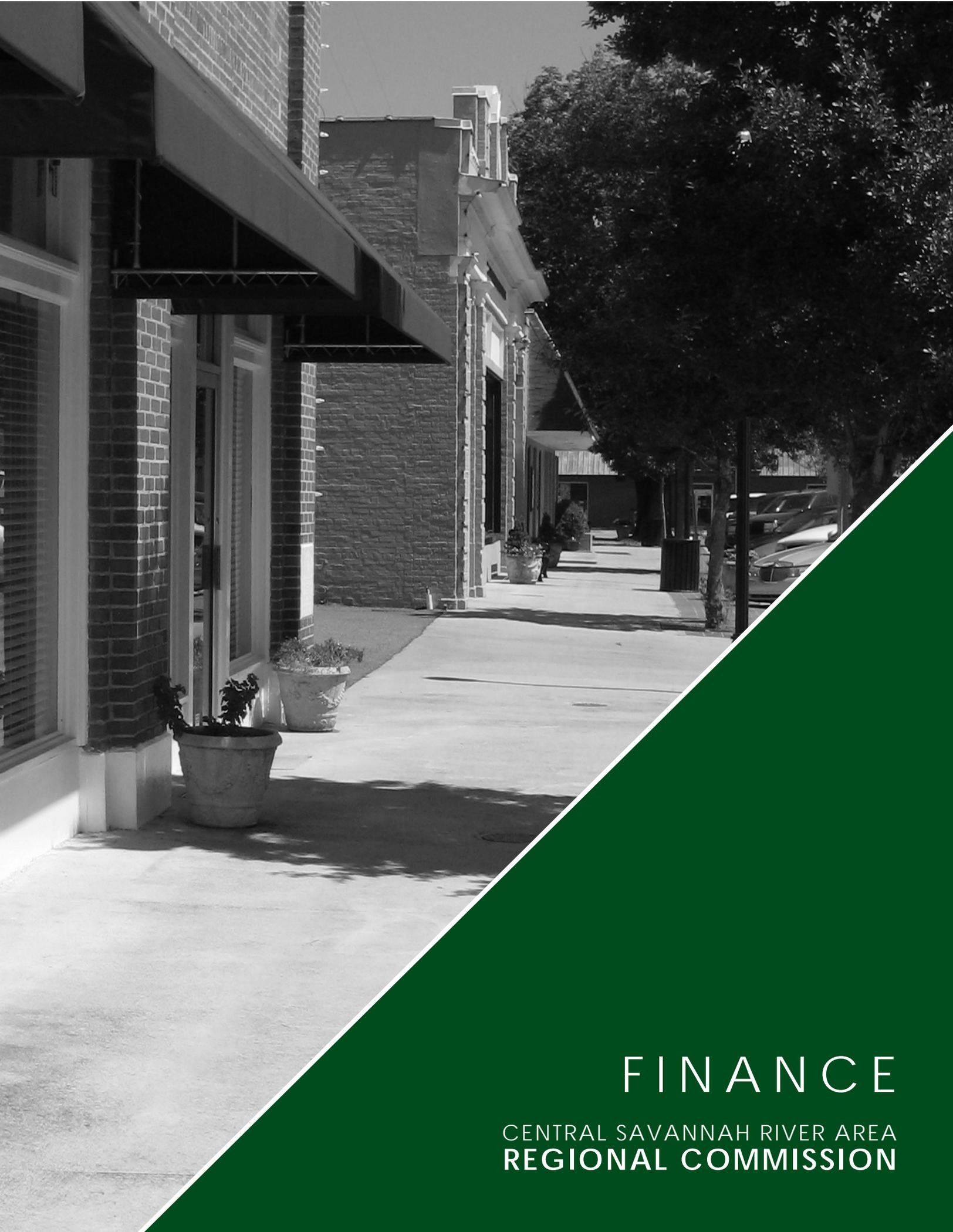


GEORGIA

1 inch = 13.26 miles



CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION



FINANCE

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

DEPARTMENT OVERVIEW

L. Mack Shealy, CPA, CGFM, COCA
Chief Financial Officer

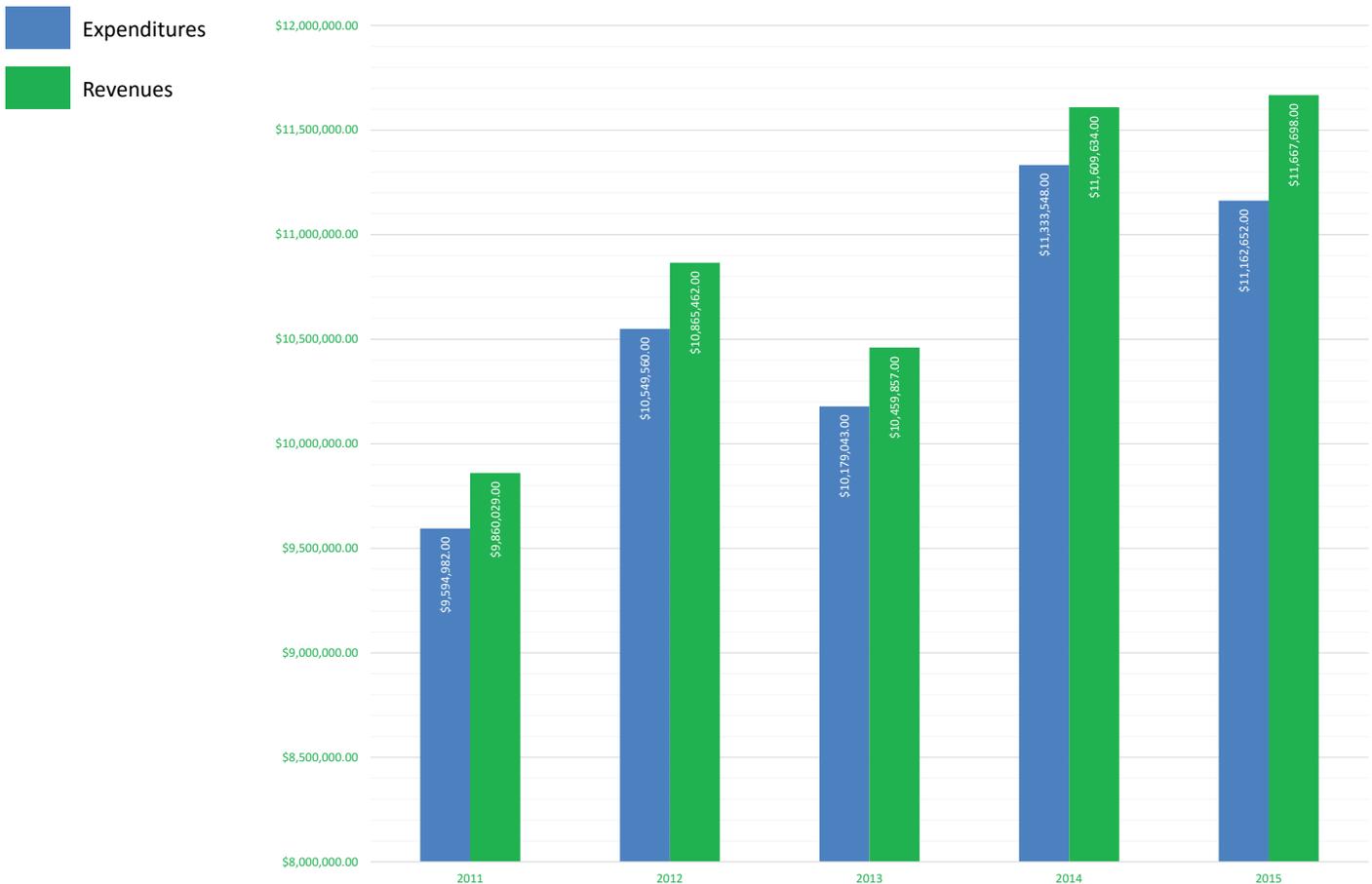


For 20th consecutive year, the CSRA Regional Commission's Comprehensive Annual Financial Report has received the **Government Financial Officers Association (GFOA)** award for Certificate of Achievement for Excellence in Financial Reporting.

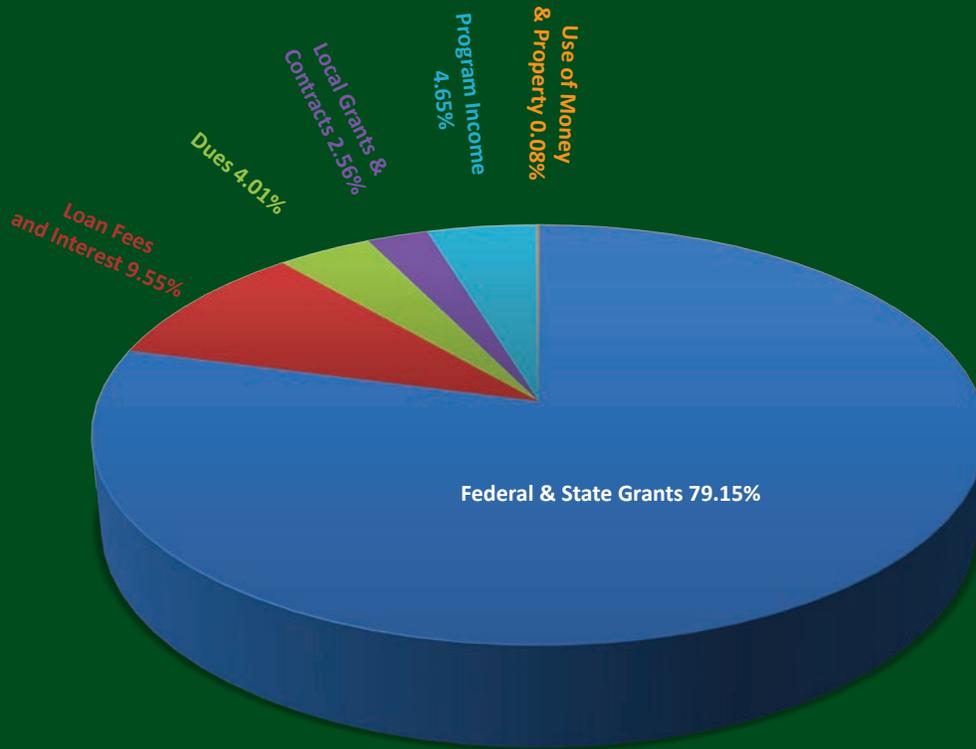
The Department of Finance and Administration manages all internal and external financial activities of the CSRA RC. The Department runs all financial operations required for the day-to-day maintenance of the Commission, such as accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Department of Finance supports other departments in the Commission by tracking the funding status and expenditure levels of grants received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the Regional Commission.

The administrative staff of the Department works diligently to ensure that all reports, documents, correspondence, and related materials are transmitted and maintained in a professional, accurate, and efficient manner. Additional services provided by the administrative staff of the Department include: word processing and desktop publishing; physical plant management of the office; updates and distribution of information to the Board of Directors; and organization of Board meetings, retreats, and special functions.

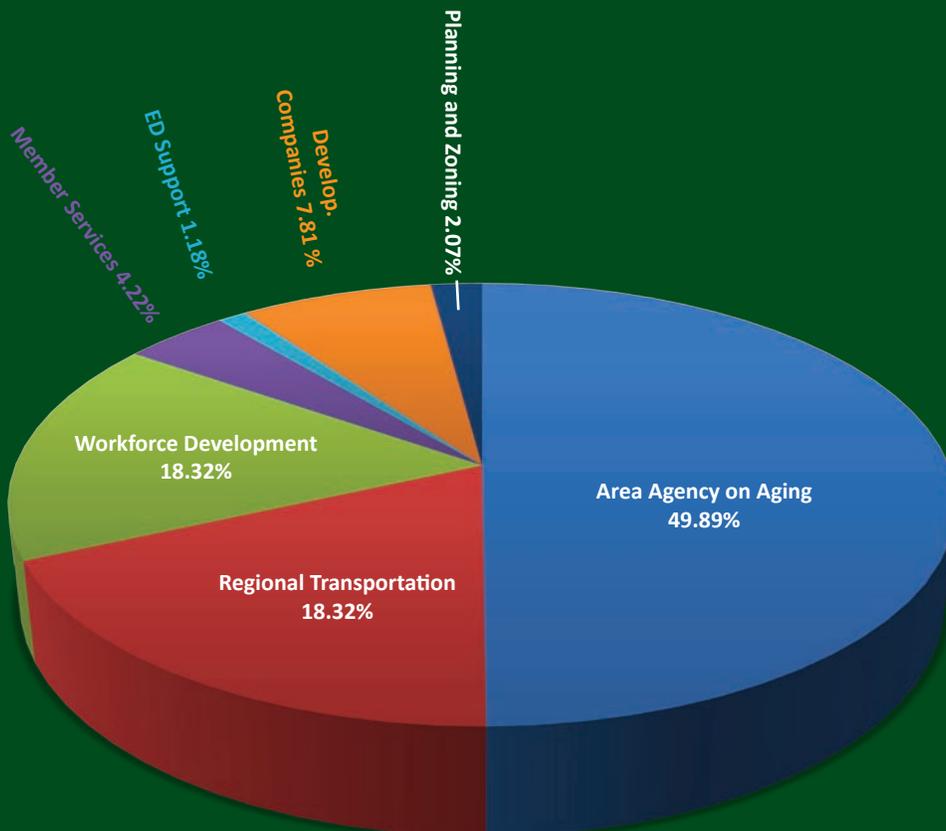
CSRA Regional Commission Financial Summary FY11 -FY15



Total Revenues - FY15



Total Expenditures - FY15



2016

IMPORTANT DATES

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JANUARY 1

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COORDINATED
TRANSPORTATION
SYSTEM

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

DEPARTMENT
OVERVIEW

Sherry Utley
Professional Accountant

COORDINATED TRANSPORTATION SYSTEM

The Department of Human Services (DHS) Coordinated Transportation System operates across divisional lines to provide quality transportation services for DHS consumers in a safe, efficient and effective manner. DHS is comprised of several divisions; among those supported under the DHS Coordinated Transportation System are the Division of Aging, the Department of Behavioral Health and Developmental Disabilities, the Department of Family and Children Services TANF and the Georgia Department of Labor.

The CSRA RC served as the primary contractor having sub-contractual Co-agreements with the area transportation service providers. Through these arrangements, the CSRA RC was responsible for administering the transportation of consumers for

AGING, DBHDD, DFCS TANF and GDOL Programs. The CSRA RC's administrative staff solicited potential providers including governmental, private, for-profit, and non-profit operators.

The contract manager was responsible for preparing and submitting proposals and establishing contractual agreements with subcontractors. During FY 2015, the contract manager established contracts with and monitored the operations of each of the eight subcontractors. Throughout the year, technical support and training were provided to subcontractors to ensure that all reports, documents, and correspondence were transmitted and maintained in an accurate, efficient manner.

During the past fiscal year, the CSRA RC's administrative staff managed contracts totaling \$2,722,772.18 for CSRA Counties. The total number of unduplicated consumers served in Region 7 through the DHS Coordinated System for FY 2015 was approximately 662 for a total of 148,694 one-way trips. The DHS Coordinated Transportation Contract is comprised of federal, state, and local funding sources.

\$2,722,772.18
Total Contracts

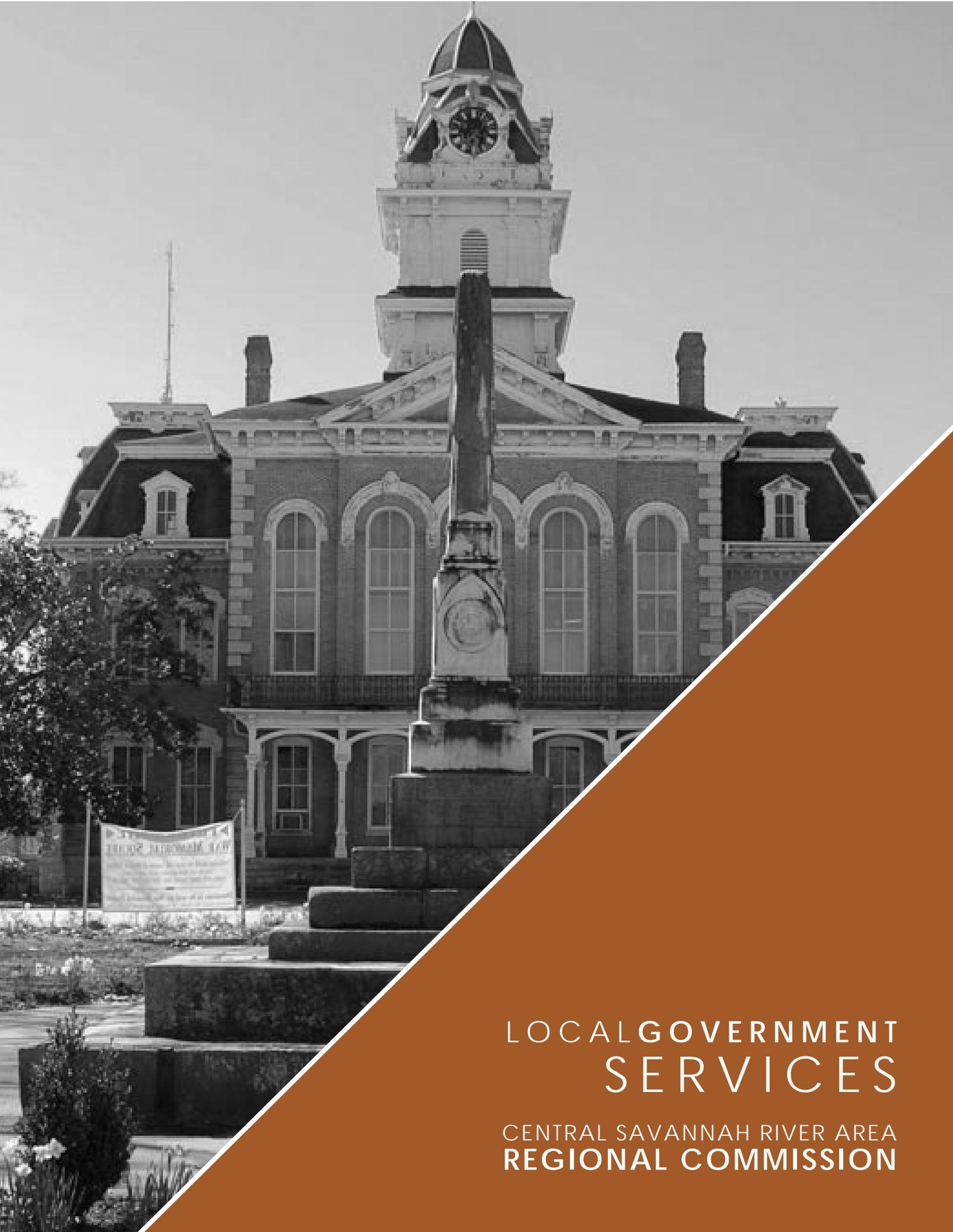
Managed for CSRA
Counties

148,694
One-Way Trips

For 662 unduplicated
consumers

THE FOLLOWING IS A SUMMARY OF LAST YEAR'S EXPENDITURE ACTIVITY:

Local Government	Funding Type(s)	Expenditures
Burke County	SSBG, 5310, State, TANF	\$292,135.28
Columbia County	SSBG, 5310, State, TANF	\$133,000.00
Glascock County	TANF	\$1,000.00
Hancock County	SSBG, 5310, State, TANF	\$74,750.00
Jenkins County	SSBG, 5310, TANF	\$68,500.00
Lincoln County	SSBG, 5310, TANF	\$14,500.00
McDuffie County	SSBG, 5310, TANF	\$48,756.86
Richmond County	SSBG, 5310, State, TANF	\$1,446,580.04
Screven County	SSBG, 5310, State, TANF	\$244,500.00
Taliaferro County	SSBG, 5310, TANF	\$6,800.00
Warren County	SSBG, 5310, TANF	\$19,000.00
Washington County	SSBG, 5310, State, TANF	\$372,750.00
Wilkes County	TANF	\$500.00
Total		\$2,722,722.18



LOCAL GOVERNMENT
SERVICES

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

DEPARTMENT OVERVIEW

Anne S. Floyd, Director of Local Government Services, Regional Historic Planner
Linda Grijalva, Director of Community Development
Nicee Long, Planning and Development Specialist
Wilhelmina Green, Housing Specialist

The Local Government Services department offers a wide variety of services to local governments, citizens and non-profit agencies of the CSRA, including grant preparation and administration (CDBG and Transportation Enhancement primarily), economic development, and historic preservation.

\$3.52
million

In State and Federal Grants Applied For

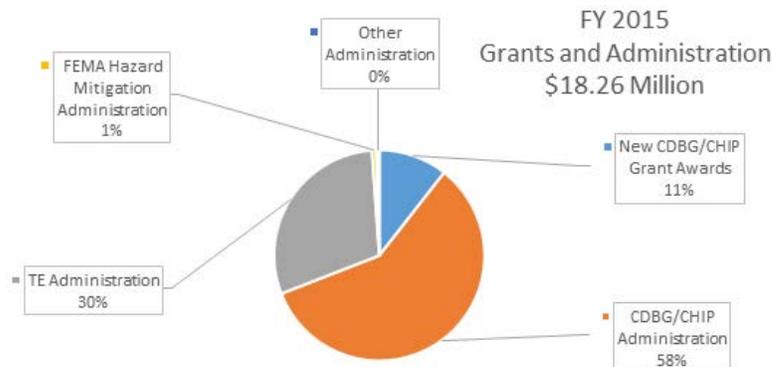
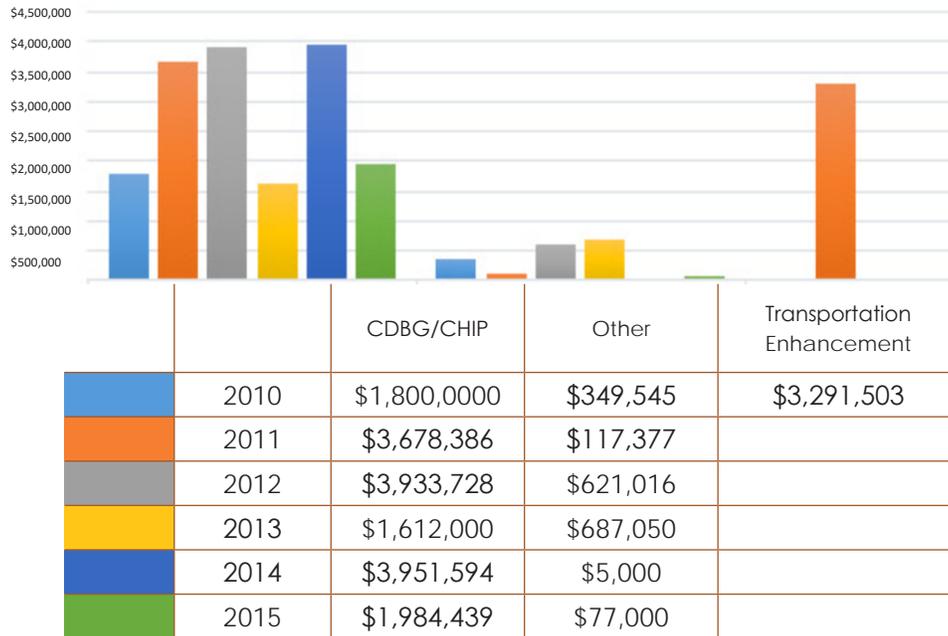
\$18.26
Million

In active Projects

\$21.29
Million

The Regional Commission has applied for, in grants for local jurisdictions

GRANT AWARD HISTORY



COMMUNITY DEVELOPMENT BLOCK GRANTS (\$1.93 MILLION AWARDED)

In Fiscal Year 2015, ten (10) regular round CDBG applications in the amount of \$4,961,226 were prepared for CSRA local governments by RC staff. All together four (4) Community Development Block Grants (public facility) totaling \$1,934,439 million were awarded to member governments. Local governments will utilize these CDBG funds for the following infrastructure projects to benefit low to moderate-income residents.

\$500,000
Jenkins County

 Street Improvements

\$500,000
City of Wadley

 Water Improvements

\$439,439
City of Washington

 Sewer Improvements

\$500,000
Wilkes County

 Street Improvements

GRANT ADMINISTRATION

\$8,035,840.38
CDBG Grants

 Staff Administered Grants within the CSRA

LGS Staff Administered Grants for:

Jefferson County	City of Millen(2)
Washington County (2)	City of Sandersville
Wilkes County	City of Sardis
City of Davisboro	City of Thomson
Town of Dearing	City of Wadley
City of Lincolnton	City of Washington
City of Louisville	



Before: Unsightly Commercial Building



After: Cleared for Affordable Housing

GRANT ADMINISTRATION



Before: 228 Maple Street



After: 228 Maple Street

CHIP ADMINISTRATION

\$2,641,998

CHIP Grants

Staff Administered Grants
within the CSRA

LGS Staff Administered Grants for:

Taliferro County

City of Sandersville

City of Wrens

City of Harlem

City of Wadley (2)



Before: 216 Cypress Street



After: 216 Cypress Street

TEA-21 ADMINISTRATION (\$5.44 MILLION)

\$5.44 Million

9 Transportation
Enhancement Projects

TEA-21 ACTIVE PROJECT STATUS

City /County	Project	Concept Report	Section 106	Categorical Exclusion	Construction
Augusta	Streetscape	Approved	Approved	Approved	Underway
Columbia County	Trail	Approved	Approved	Approved	Design Plans Submitted
Lincolnton Phase II	Streetscape	Approved	Approved	Approved	Design Plans Submitted
Lincolnton Phase III	Streetscape	Approved	Approved	Approved	Design Plans Submitted
Hancock County	Depot Welcome Center	Approved	Approved	Approved	Design Plans Submitted
Millen Phase III	Streetscape	Approved	Approved	Approved	Design Plans Submitted
Sandersville	Streetscape	Approved	Approved	Approved	Completed
Tennille Phase II	Streetscape Depot	Approved	Approved	Approved	Design Plans Submitted
Harlem	Trail	Approved	Approved	-	



Before: James Brown Blvd (9th Street)



During: James Brown (9th Street) ground breaking Ceremony

Other Projects:

- Staff served on PlanFirst Review Committee for the Georgia Department of Community Affairs and made site visits to seven cities statewide.
- Submitted a PlanFirst application for Washington County.
- Submitted a Tourism Product Development Grant for the City of Sandersville for \$5,000.
- Staff completed a housing inventory for the City of Harlem.
- Staff revised the Town of Riddleville's Charter.

FEMA HAZARD MITIGATION PLANS ADMINISTRATION (\$125,000)

22 Hazard Mitigation plans ensure that counties remain eligible for post-disaster Hazard Mitigation Grant funds. The planning process involves organizing resources and assessing the risks to the communities to develop a sound plan to prevent damage caused by hazards and to lessen the impact and speed of the response and recovery process for both natural and human-caused hazards. The plans also address the communities' critical facilities and what mitigation actions should be put in place to prevent future damage from natural hazards



FEMA has approved and the following counties have adopted plan updates	Updates are underway for the following counties
Glascocock County	Burke
Warren County	Hancock
Wilkes County	Jefferson
	Jenkins
	Lincoln
	Taliaferro

CITY/COUNTY ADMINISTRATORS WORKING LUNCH

The City/County Administrators Working Lunch is held on the 3rd Thursday of the 2nd month of each quarter at noon. Meetings were hosted by Warren County (February 19, 2015), the CSRA Regional Commission (May 21, 2015), and by the CSRA Regional Commission (November 19, 2015). Grant opportunities and other administrative issues were discussed.

HISTORIC PRESERVATION DIVISION

- Participated in Comprehensive Plan Implementation Assistance meetings for Columbia, Glascock, Hancock, McDuffie, Warren, and Washington Counties.
- Worked with Hancock County after the "Great Courthouse Fire of August 10, 2014." Assisted with records preservation and served on the contractor selection committee to reconstruct the courthouse.
- RC Historic Preservation Planner serves on the following boards and committees:
 - Chair of the Georgia Alliance of Historic Preservation Commissions
 - Trustee Ex-Officio of Historic Augusta, Inc. Endangered Properties Committee of Historic Augusta
 - Kettle Creek Battlefield Association, ex-officio
 - Reviewed 154 early coordination requests for highway, USDA, cell towers, or tax incentive project reports from DNR/HPD or consultants.

\$77,000

Historic Preservation
Grants Awarded

- Wilkes County was awarded \$77,000 for a DNR/Recreational Trails Grant to construct "War Hill Trail—1779 Battle of Kettle Creek" following the existing .55 mile loop trail. Staff is administering the grant
- On behalf of the City of Waynesboro and its Historic Preservation Commission, CSRA RC staff applied for \$44,322 in federal funding to the National Park Service for a Underrepresented Communities Grant to complete a building survey, photographs, research, measured drawings, and a National Register of Historic Places nomination for the former Boggs Academy, now Boggs Rural Life Center, located in Burke County.



WARREN COUNTY COURTHOUSE

ECONOMIC WORKFORCE
DEVELOPMENT

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

DEPARTMENT OVERVIEW

Stephanie Quattlebaum, Director of Economic and Workforce Development
Sharon Dubose, Economic Development Project Manager
Lisa Bryant, Program Coordinator
Jennifer Houston, Program Coordinator
Kiki Murray, Program Coordinator

ECONOMIC DEVELOPMENT ACTIVITIES

The Economic & Workforce Development department assists local governments and development organizations through grant-writing and administration, strategic planning, and other technical assistance. In addition, the Economic Development Division acts as Secretary and Treasurer for the Augusta Regional Development Alliance, a council of Chambers of Commerce, and the Unified Development Authority (UDA), a duly authorized joint development authority.



TASKS PERFORMED BY STAFF FOR MEMBER JURISDICTIONS

- Site Selection and Initial Consultations
- Proposed development initiatives
- Project Management Services
- Business Retention Activities
- Adult and Youth Workforce Training

AUGUSTA REGIONAL DEVELOPMENT ALLIANCE

The Augusta Regional Development Alliance (ARDA) is a council of the Chambers of Commerce and other economic development organizations throughout the CSRA. ARDA provides a forum for discussion and the joint pursuit of economic marketing, professional training and enrichment, and other special development related projects. During FY2015, ARDC hosted two events for project managers. ARDC also continues to work on the identification and development of multi-county industrial parks to take advantage of the skilled workforce and affordable living associated with this region.



CSRA UNIFIED DEVELOPEMTN AUTHORITY

The UDA is a joint development authority consisting of 13 counties in the CSRA. This authority serves as a vehicle for local governments and authorities to use for economic development related projects.

\$500

Job Tax Credits

Participating Jurisdictions are able to offer additional Tax Credit for businesses

10

Number of Economic Development Grants Prepared, Funded or Administered

\$4,283,809

Total amount of Grants Funded or Administered

390

Total Jobs Created by these Projects

New Industry

Resources

A variety of resources are available to new industries through state and regional programs. This document highlights the resources that are most relevant to this project. Additional resources may be available

During the fiscal year, Economic Development staff provided project consultation, assistance in application writing, and administration of state and federal funding to local governments.

These programs include grants and loans that finance a variety of economic development activities, such as strategic planning, feasibility studies, and public infrastructure improvements to accommodate existing and new businesses

WORKFORCE DEVELOPMENT

The Commission is the fiscal agent and grant recipient for Workforce Development Funds for the service area that includes Augusta-Richmond County, Burke County and Jenkins County. The Commission is responsible throughout the year for contract monitoring of funds associated with the Workforce Investment Act (WIA).

The mission of the Workforce Development program is to support a coordinated system of education, training and employment that enables both residents and businesses to succeed.

ONE-STOP SERVICE

The area has three One-Stop locations: Downtown Augusta, South Augusta, and Burke County. Each location is designed to provide direct assistance and/or referrals to any potential participant. Each One-Stop is managed by a different provider, but the purpose of each center is the same. Participants can use computers to search for and apply for jobs, develop resumes, and enhance skills. The One-Stops also host classes related to job skills, resume building, and interview skills. For most adult participants, the One-Stop is the point of entry for WIA services.

ADULT PROGRAMS

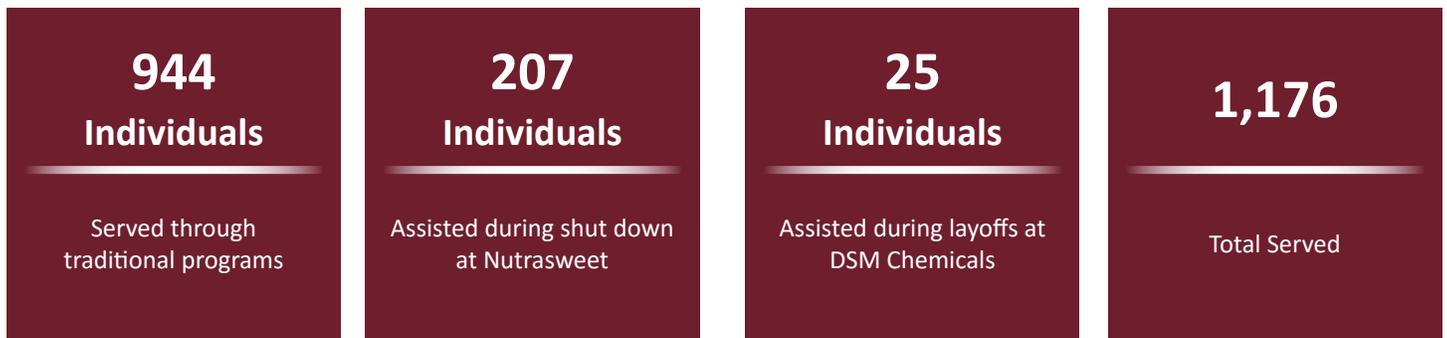
At the One-Stop, participants identify areas or skills that they would like to improve. Qualified individuals may utilize this funding source to enroll in training or college programs that will prepare them for a career in one of the area's identified "High Demand" occupations. Adult Funds may be used for books and materials in addition to the actual course fees. Supportive Services may also be available. Upon completion of a program of study, case managers may assist the client with finding a job or with the development of soft skills needed to acquire a job.

Dislocated Worker services are delivered through the One-Stop system. Dislocated workers typically have access to the same services that are available for adult program participants. Case Workers are instructed to expedite enrollment in training for dislocated workers in order for participants to continue to receive unemployment benefits throughout most of the training period.

YOUTHPROGRAM

The area's youth population faces challenges and barriers to economic security and empowerment that include high rates of poverty, unemployment, and crime, as well as, low educational attainment, teenage pregnancy and drug use. Community collaboration and partnerships foster an integrated system to address educational attainment, preparation for unsubsidized employment, leadership development, mentoring, job placement assistance and long-term follow up.

The Regional Commission, in collaboration with the Youth Council, guides and informs an integrated vision for serving youth in the regional economy within the context of workforce investment, social services, juvenile justice, and integration.





PLANNING

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

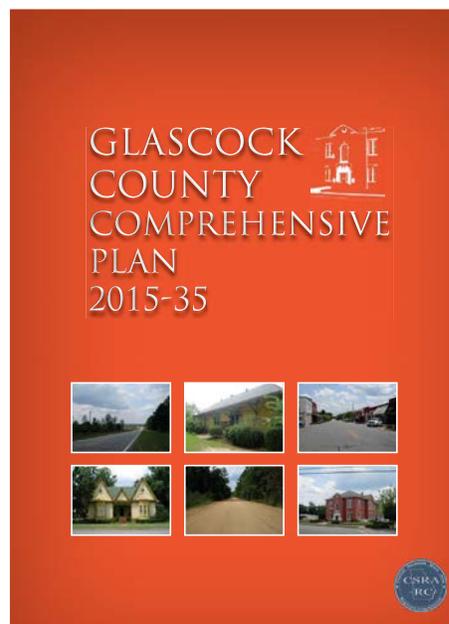
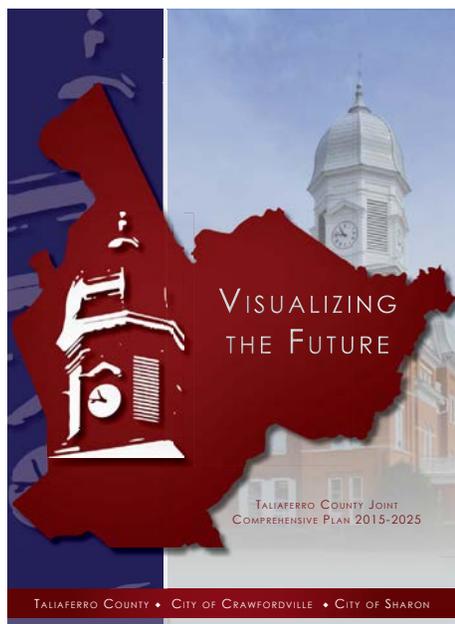
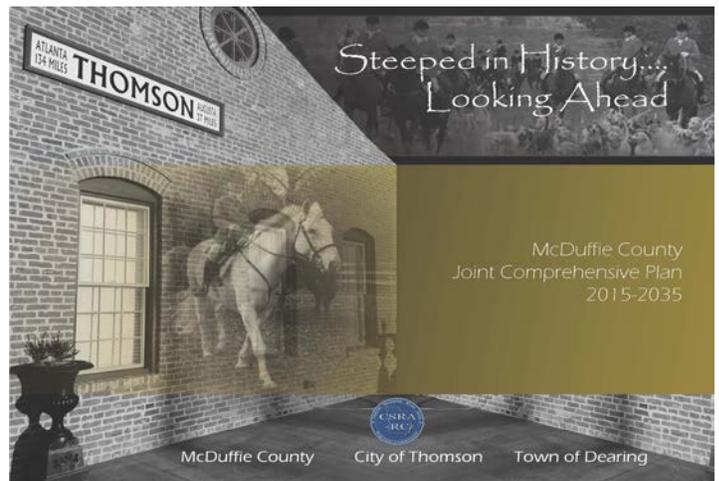
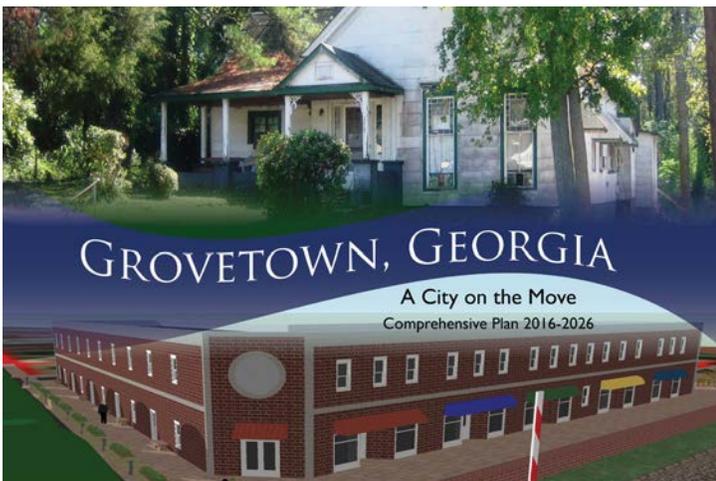
DEPARTMENT
OVERVIEW

Martin Laws, AICP, Director of Planning
Regina Pyles, Regional Planner
Gina Ashley, Planner 1

COMMUNITY PLANNING

The CSRA RC Planning Department offers a variety of state-mandated, as well as voluntary or supplemental planning services. Under the Georgia State Planning Act, the CSRA Regional Commission conducts reviews of development occurring within a regionally important resource, and conducts reviews of projects considered to have regional impact.

CSRA RC area governments and other quasi-governmental organizations may contract with the Planning Department to prepare comprehensive plans, special area plans, land use, growth management, community facilities, strategic, and economic development plans and studies. For FY 2015, local governments were, or continued to be, assisted through the following projects:



LOCAL GOVERNMENT CAPACITY

A plan is of little use if it is not supported by subsequent action. The CSRA RC Planning Department contracts with area-wide local governments to assist in local plan implementation and capacity building. Planning Department staff can engage in a wide range of capacity building projects including: land use and development ordinance preparation, nuisance codes, transportation and recreation-related grant assistance, consultant selection processes, administrative forms and applications, policy and procedures documents, and databases.

INTEGRATING SOLAR LAND USES: A Regulatory Template for CSRA Communities

CSRA Regional Commission

MOVING FORWARD URBAN REDEVELOPMENT PLAN MILLEN, GEORGIA

2015

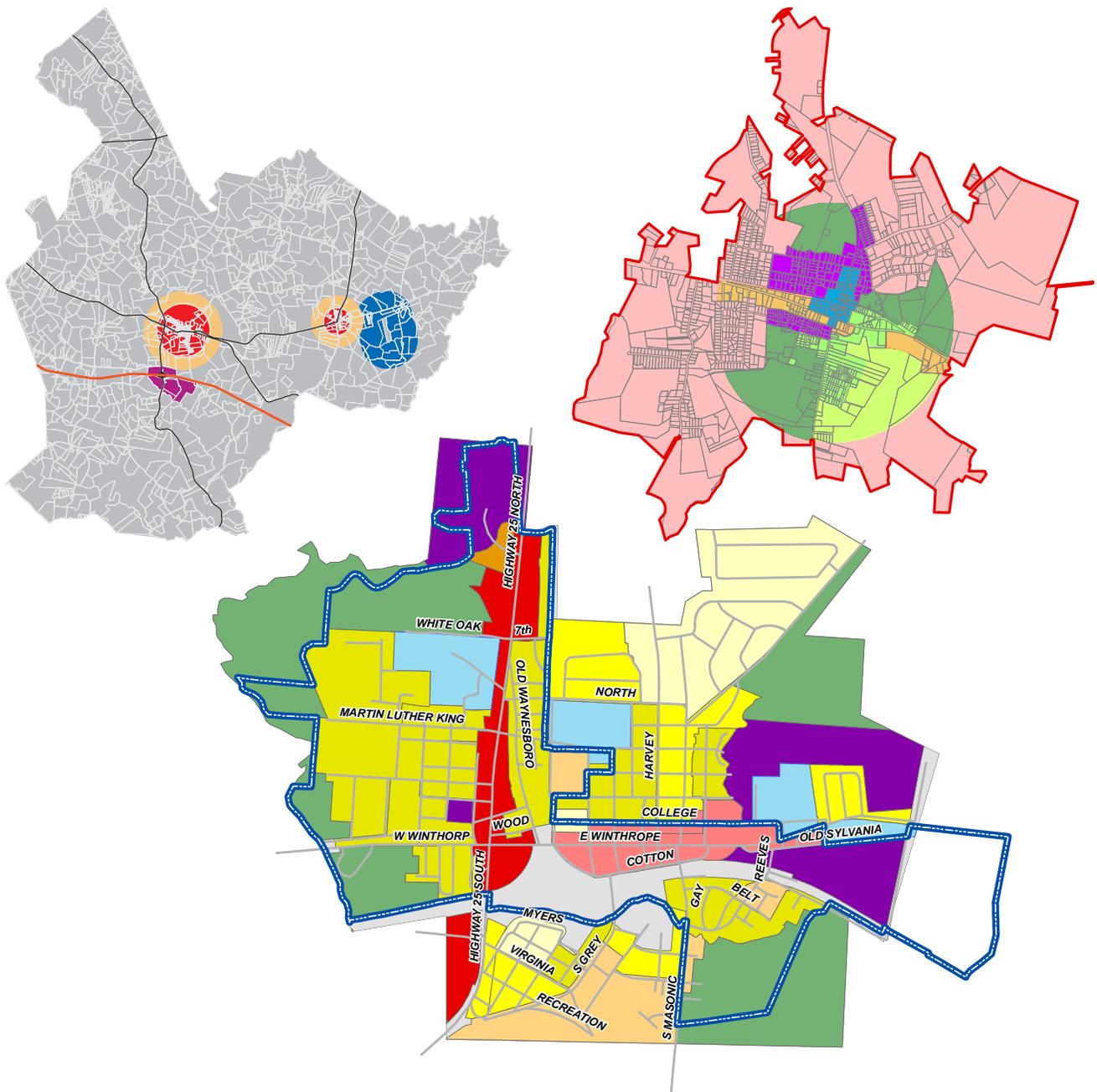
PED - THOMSON A DESIGN GUIDE FOR PEDESTRIAN FACILITIES IN THOMSON, GEORGIA

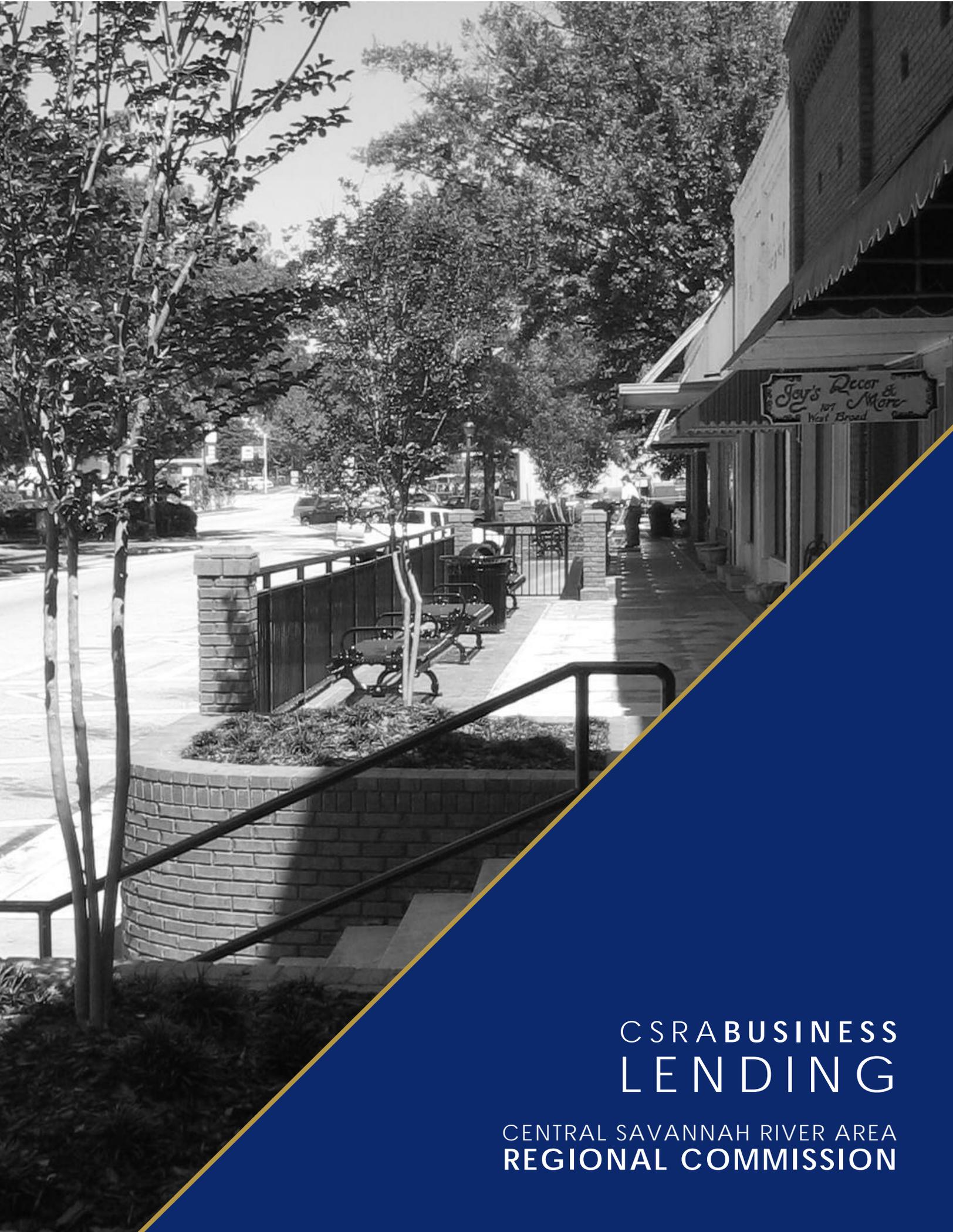
CITY OF HARLEM, GEORGIA COMPREHENSIVE PLAN 2016-2026

MAPPING SERVICES

The Planning Department, in partnership with the South Georgia Regional Commission, performs a variety of duties for CSRA member governments by assisting in data development and mapping analysis. The Department serves as a technical resource for cities and counties in the region and provides cost-effective solutions for building ground-level mapping data that will become critical for future analysis in areas such as E911 emergency response, crime analysis, infrastructure accounting and inventory, and land-use planning. Geographic Information System (GIS) development is beneficial in providing information to increase efficiencies in governmental departments, in providing quality and accurate customer service in meeting federal or state regulations (i.e. GASB 34 inventory requirements), and in attaining better ratings with programs such as the National Flood Insurance Plan and Community Rating System.

The CSRA RC Planning Department now uses Adobe Creative Suite programs to further enhance mapping products in support of local plans and ordinances. Enhanced maps provide visual support to local planning initiatives by graphically representing difficult concepts such as transportation networks, greenway infrastructure, connections between buildings and land use, and more.





CSRABUSINESS LENDING

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION



L E N D I N G

FISCAL YEAR END REPORT

For the Period Ending

JUNE 30, 2015

(With Comparison to Previous Years)

CSRA Business Lending is an affiliate of the CSRA Regional Commission. The company was started in 1979 by banks and local leaders to assist the business financing needs in the CSRA. Over the past five years the company has approved 201 projects totaling \$264 million dollars. Those projects created or retained 1,672 jobs. In fiscal year 2015 loan quality continued to improve following the great recession as only 1.1% of the loans in the portfolio were 30 days or more past due at year end. While the majority of loans CSRA Business Lending makes are in the CSRA, it can now make loans anywhere in the State of Georgia and in seven western South Carolina counties due to expanded lending authority.

CSRA Business Lending provides business loans from \$25,000 to \$5,000,000 through lending arrangements with the U.S. Small Business Administration, the U.S. Department of Commerce, and the U.S. Department of Agriculture. The company is governed by its own Board of Directors, which is appointed by the Regional Commission as required by the state law and operates under the regulatory oversight of the three participating federal agencies.

SUMMARY OF LOAN ACTIVITY

Loan Volume:

	6/30/2013	6/30/2014	6/30/2015
<i>Number of Loans Packaged or Approved</i>	35	43	32
<i>Number Discontinued</i>	2	1	0
<i>Number Carried Forward</i>	33	42	32
<i>CSRA's Portion on Active Loans</i>	\$21,744,655	\$22,768,904	\$15,950,215
<i>Projects Amount on Active Loans</i>	\$56,977,811	\$58,730,814	\$49,435,543
<i>Jobs Created</i>	173	727	207

Type Loan Packaged or Approval:

<i>SBA 504's</i>	27	25	21
<i>CSRA Direct</i>	6	6	4
<i>Revolving Loan Fund</i>	0	6	3
<i>Rural Loan Fund</i>	2	5	4
<i>Herman Lodge Micro Loan Program</i>	0	0	0

SUMMARY OF FINANCIAL PERFORMANCE

Income:

	Audit 6/30/2013	Audit 6/30/2014	Audit 6/30/2015
Income CSRA LDC (SBA) (504's, CSRA Direct	\$781,072	\$685,390	\$837,655
Income CSRA RDA (EDA) (Revolving Loan Fund	\$108,615	\$ 90,251	\$ 97,427
Income CSRA RLA (USDA) (Rural Loan Fund)	\$201,214	\$174,174	\$167,780
Interest Income	\$ 10,209	\$ 8,832	\$ 8,931
TOTAL INCOME	\$1,101,110	\$958,647	\$1,108,816

Expenses:

Depreciation and Amortization	\$ 2,842	\$ 2,842	\$ 4,407
Bad Debt Allowance	\$124,680	\$ 15,019	\$ 0
Interest Expense	\$ 25,432	\$ 22,812	\$ 21,822
All Operational Expenses	\$816,830	\$772,507	\$867,337
TOTAL EXPENSES	\$969,784	\$813,180	\$893,566
REVENUES IN EXCESS/(UNDER) EXPENSES	\$131,326	\$145,467	\$215,250
TOTAL ASSETS	\$7,068,349	\$7,028,263	\$7,157,759
TOTAL FUND EQUITY	\$4,478,859	\$4,624,326	\$4,839,577

LOAN PORTFOLIO PAST DUE RATES:

	# Loans	# 29+ Days Past Due	# Deferred	Total # Past Due	% Past Due
SBA 504's	213	1	0	1	.4%
CSRA Direct	8	0	0	0	0%
Rural Loan Fund	27	2	0	2	7.4%
CSRA Revolving Loan Fund	16	0	0	0	0%
CSRA Micro Loan Fund	6	0	0	0	0%

HERMAN LODGE MICRO LOAN PROGRAM

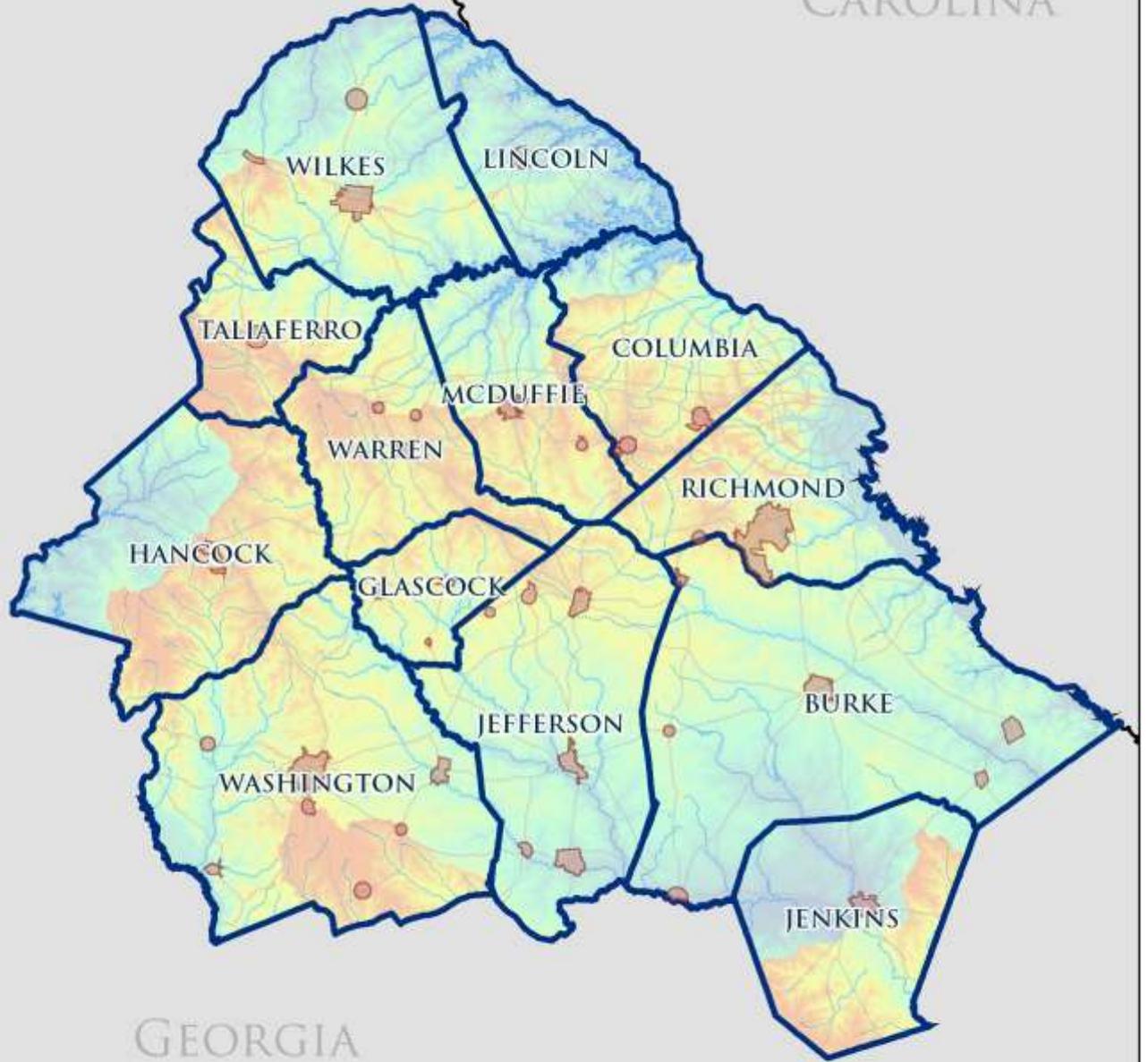


In FY 2005, CSRA Business Lending and the CSRA Regional Commission's Board of Directors honored the late Herman Lodge of Burke County who served as a member of both the CSRA Business Lending Board and RC Board, by renaming the Micro Loan Fund the Herman Lodge Micro Loan Fund.

Mr. Lodge was a civil rights pioneer who served on the Burke County Board of Commissioners and the CSRA Regional Commission for a number of years. In 1994, Mr. Lodge was instrumental in the creation of the Central Savannah River Area Enterprise Community, a federally designated Enterprise Community made up of areas in Burke, Hancock, Jefferson, McDuffie, Taliaferro, and Warren Counties.



SOUTH
CAROLINA

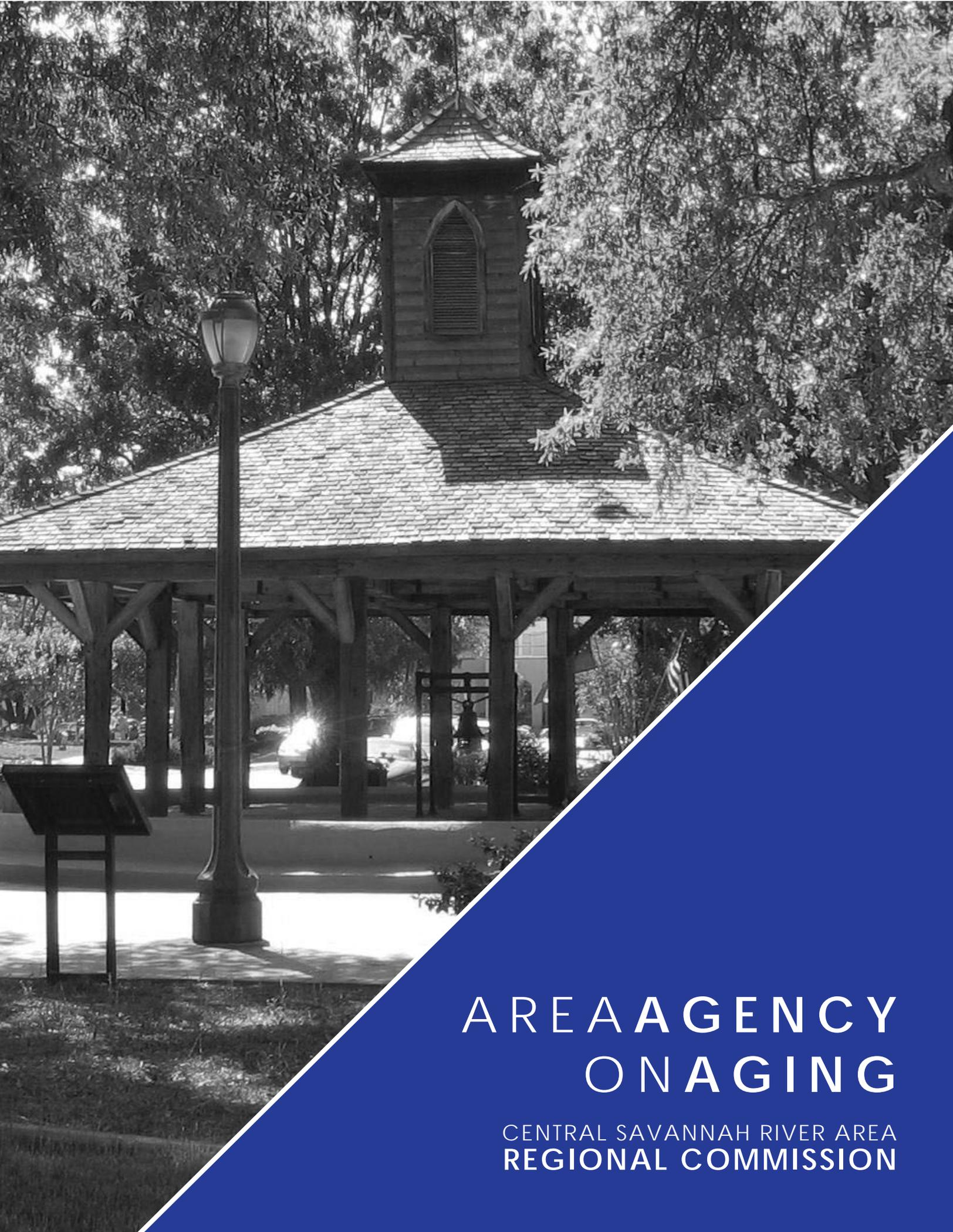


GEORGIA

1 inch = 13.26 miles



CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION



AREA AGENCY ONAGING

CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

AREA AGENCY ON AGING



The CSRA Area Agency on Aging (AAA) serves as an action center for aging issues in East Central Georgia by performing intake and assessment, providing case management, managing the Center for Medicare and Medicaid hospital care transition project with three area hospitals, identifying community priorities, allocating and developing resources, building public-private partnerships and connecting CSRA residents to aging solutions that fit their lives.

MAJOR ACTIVITIES AND SUBCONTRACTED SERVICES

- The AAA's One-Call "Gateway" to Aging and Disability Resources (706)210-2018 or (866)552-4464
- Home Aid Solutions (care coordination, meals, bathing, dressing and homemaking)
- Disability Services (modifications and assistive devices such as wheelchair ramps and handrails and program referrals)
- Caregiver Support (individual guidance, support groups, training, respite and adult day care)
- Options Counseling (helping individuals, families and caregivers make service and support choices that fit their needs and preferences)
- Wellness Programs (disease self-management, training for organizers and medication education)
- GeorgiaCares (prescription cost solutions, Medicare and health insurance education)
- Elderly Legal Assistance (individualized services for low-income seniors)
- Elder Abuse Prevention (public education about abuse, exploitation, neglect and fraud)
- Nutrition (seminars, classes, congregate and home delivered meals services)
- Advocacy (public policy at state and national levels and grassroots legislative issue education)
- Care Transition Program (partnership with University Hospital Augusta, University Hospital McDuffie and Jefferson Hospital to provide coaching to hospitalized Medicare Fee-for-Service beneficiaries aimed at reducing 30-day all-cause readmission rates)
- Promoting private-pay options for customers

GATEWAY / AGING AND DISABILITY RESOURCE CONNECTION



The ADRC (Aging and Disability Resource Connection) provides a single point of entry for information and referral services for the elderly and disabled populations in the CSRA. It is about connecting clients with appropriate and accurate information, resources and/or services

Program Performance Report
for FY 2015

5,523
Contacts

as reported in the Aging
Information Management
System (AIMS)

3,834
**Unduplicated
Clients Served**

as reported in the Aging
Information Management
System (AIMS)

ENHANCED SERVICES PROGRAM STATEWIDE DATABASE

The Enhanced Services Program (ESP) Resource Database is used to strategically collect and distribute information which improves access to services for the elderly and persons with disabilities. Detailed information about services and providers is collected and entered into the database. The information is updated weekly through the use of an updating schedule to ensure timely and accurate data. During the fiscal year, 2,066 records were reviewed and updated.



NUTRITION SERVICES PROGRAM

The AAA's Nutrition Services Program collaborated with 20 sites to provide meals to seniors in the Central Savannah River Area Georgia



NUTRITION SERVICES BY THE NUMBERS

<i>Jurisdiction</i>	<i>Congregate</i>	<i>Home Delivered</i>	<i>Total</i>
<i>Augusta-Richmond County</i>	42,671	37,350	80,021
<i>Burke County</i>	22,247	10,816	33,063
<i>Glascocok Center</i>	3,689	3,437	7,126
<i>Grovetown Center</i>	2,250	1,217	3,467
<i>Hancock Center</i>	6,047	3,832	9,879
<i>Harlem</i>	2,416	140	2,556
<i>Jenkins Center</i>	5,949	2,319	8,268
<i>Lincoln Center</i>	8,995	2,345	11,340
<i>Jefferson Center</i>	7,921	2,822	10,743
<i>Sylvania Center</i>	4,945	5,036	9,981
<i>Taliaferro County</i>	3,951	778	4,964
<i>Warren County</i>	3,560	2,742	6,302
<i>Washington County</i>	3,840	4,340	8,180
<i>Wilkes Center</i>	3,783	1,006	4,789
<i>New Bethlehem</i>	2,115	--	2,115
Totals	124,379	78,180	202,559

CAREGIVERPROGRAM

The AAA works closely with many groups and organizations such as the Alzheimer's Association and Community Partners for Parkinson Care to provide family caregivers with information, options, and assistance with accessing and developing programs. Classes are provided to prevent "caregiver burnout" through Powerful Tools for Caregivers. After achieving a national certification as a Powerful Tools Master Trainer, the Caregiver Program Manager has implemented a new master plan for provision of the Powerful Tools Classes. The Manager is present in the first and last class of each series to complete pre and post survey's and mentors all teams.



Programs such as stress management, use of community services and long distance caregiving are also provided. Two support groups are available for caregivers through the agency and hosted by community partners. The Kinship Care Program, which supports grandparents raising grandchildren, also provides two support groups for grandparents providing care. The Caregiver Program hosted the 12th Annual Faith and Aging Conference at the Double Tree Hotel on September 24, 2015. The theme focused on faith-based collaborations.



The AAA works closely with many groups and organizations, including the **Rosalynn Carter Institute for Caregiving**, and continues to facilitate the CSRA Area Agency on Aging Care-Net. The Care-Net presented caregiver awards they host the Annual Caregiver Luncheon titled "Art of Caregiving: What Every Caregiver Should Know" on Thursday, November 17, 2015 at Warren Baptist Church in recognition of National Caregivers Month.

Caregivers who participated in the Powerful Tools for Caregivers Program were recognized. Local hospice providers throughout the CSRA were be recognized as it is also National Palliative Care Month and National Alzheimer's Month. The AAA continues to be an active member of the Georgia Mental Health Coalition for Older Adults.



COMMUNITYRESOURCE - COLLABORATION WITH PREVENT BLINDNESS GEORGIA

The CSRA AAA continues to collaborate with Walton Options for Independent Living, the local center for independent living and Prevent Blindness Georgia, an organization designed to preserve a lifetime of sight for all Georgians, especially seniors and persons without access to eye care through vision screening, eye exams and education. On June 11 and 12, 2015, two successful eye glass clinics were held in Columbia and Richmond Counties.



63
Seniors

received eye examinations to detect glaucoma, cataracts and eye pressure. Participants with a diagnosis of diabetes were provided a specific disease exam to identify diabetic retinopathy. All received eye glasses at a discounted rate

The following centers participated in the Vision Program:

Bessie Thomas Community Center (host site)
McDuffie Woods Community Center (host site)
Harlem Senior Center
Henry Brigham Community Center
Grovetown Senior Center
Carrie J. Mays Community Center
Sand Hills Community Center

CENTENARIANCLUB - OF THE CSRA

During FY2015, the AAA launched the Centenarian Club of the CSRA, a club dedicated to honoring and enhancing the lives of individuals age 100 and older. Activities include friendly visits to their homes, hospitals, assisted living communities and nursing homes. Centenarians are recognized by Georgia Department of Human Services, Division of Aging Services with a certificate and a lapel pin. The AAA honors them with birthday cards and an annual celebratory event.

On May 20, 2015, 29 Centenarians were commemorated during the Annual Awards & Recognition Luncheon held at the Kroc Center. Each received a gift and a beautiful bouquet of flowers.

ELDER RIGHTS AND ADVOCACY

The Seventh Annual Elder Rights Conference was held on June 18, 2015 in conjunction with World Elder Abuse Awareness Day at Trinity on the Hill United Methodist Church in Augusta. The keynote speaker was Georgia Bureau of Investigation (GBI) Director Vernon M. Keenan.

On January 18, 2011, Governor Nathan Deal re-appointed Mr. Keenan as Director of the Georgia Bureau of Investigation (GBI). During his career, he has been promoted to every rank in the GBI's investigative division.

As GBI Director, Mr. Keenan is the leader of a state criminal investigative agency, overseeing almost 800 employees and a budget of \$79.7 million. The GBI is comprised of three divisions: State Crime Laboratory, Georgia Crime Information and Investigative.

The Eight Annual Elder Rights Conference is scheduled for Thursday, June 9, 2016 at Trinity on the Hill United Methodist Church.

Local advocates joined others from across the state and participated in the "Be There 4 Seniors Rally" on the steps of the Capitol during the legislative session. Additionally, the AAA participated in Senior Week at the Capitol where local seniors advocated for a number of aging priorities.



CASE MANAGEMENT PROGRAM

Case management services promote self determination, independence and empowerment of seniors and their caregivers. Case managers complete a comprehensive assessment and assign a level of care for approximately 550 clients without the use of any Medicaid or Medicare dollars while delaying or preventing nursing home placement. Case management continues to share case management functions with the in-home and adult day care service providers. This sharing of functions enables the agency to admit an estimated 300 additional seniors annually without the use of additional human resource dollars and to provide comprehensive case management to those individuals who need it most. The program's objective is to consistently admit and provide person-centered care to all seniors who are referred for services rather than place them on the waiting list. In FY2016, case management implemented an interim plan to transition the current case management program to the Redesign Model for Access to Services and Case Management.

Case Management completed a comprehensive assessment and assigned a level of care for

550 Clients

Without the use of any
MEDICARE or **MEDICAID** Dollars (\$)

On March 31, 2015, case management completed year two of a two-year agreement working with the Community-Based Care Transitions Program (CCTP) and was approved for a one-year extension April 1, 2015. Care Transition Intervention (CTI), utilizing the Coleman Model, in partnership with three community hospitals (University Hospital, University Hospital / McDuffie and Jefferson Hospital) is designed to help individuals with complicated care needs and their family caregivers receive specific tools to learn self-management skills that will ensure their needs are met during the transition from hospital to home. The goal is to reduce the hospital 30-day readmission rate by 20% during the agreement period.

A 2 year agreement with CCTP and 1 year extension with CTI for transition from hospital to home

20 % Goal

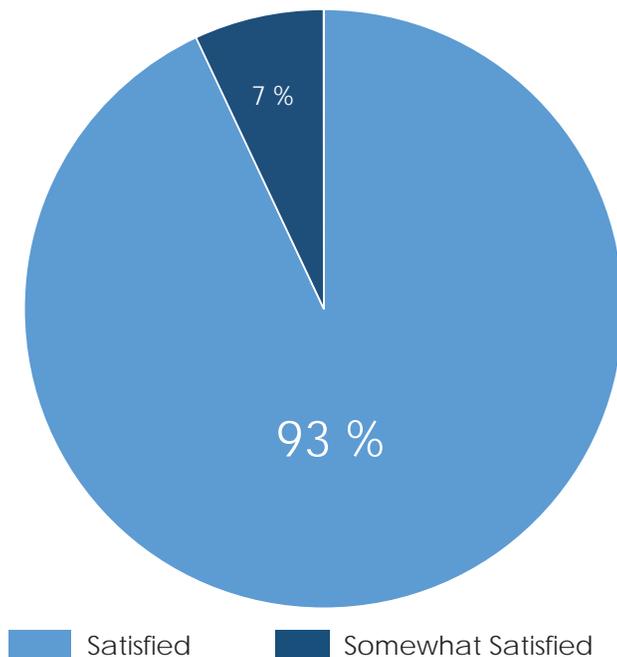
Reduction in hospital 30 day readmission rate during agreement period

Transition Coaches™ do this by helping Medicare patients better understand and manage their health and connect them with community resources. The CSRA team was one of six community based organizations recognized out of 45 as a CCTP Collaborative top performer during Learning Session 11 held in Baltimore, Maryland. As a result, the CSRA team received its second national site visit from Centers for Medicare and Medicaid Services (CMS) to study best practices.

Fall prevention strategies and the Tailored Caregiver Assessment and Referral (TCARE) remain vital integration tools within the case management process as well as the management of Non-Medicaid Home and Community-Based Services. TCARE is a process geared toward assisting case managers with identifying the type and level of caregiver burden. The implementation of TCARE, CTI, support services and fall prevention strategies is intended to relieve the stress of caregivers and to keep seniors in the community for as long as possible.

QUALITY ASSURANCE - CUSTOMER SATISFACTION SURVEY

Customer Satisfaction Surveys is another key facet for quality measuring. The CSRA AAA administers HCBS surveys annually to its customers to improve its services. In SFY15, the CSRA processed surveys for the following: Adult Day Care, Case Management, Homemaker, Personal Care and Respite Services. After thorough processing of these surveys, the CSRA was proud to inform the Division of Aging Services of the three percent increase of its "Overall Customer Satisfaction Rate." Within the computing of data there were three services that exhibited 100% satisfaction, where the two remaining services reported 91% and 86% satisfaction. The CSRA has exceeded its Area Plan's Satisfaction rate goal for SFY2015.



It is challenging to obtain sufficient feedback during survey sampling as many do not respond. This year's collection yielded better data representation (slightly under fifty percent) for most of our services. The CSRA's goal is to generate 50% feedback in order to provide accurate data for the region.

Furthermore, the CSRA reports that its services are 97% effective with 90% of the services meeting the needs of the clients within the region which provides great satisfaction to the Area Agency on Aging. The CSRA reports that there is room for improvement per clients' comments. The AAA continues to seek ways to improve the quality of services for its elderly and disabled population and to ensure that staff and providers understand the importance of adhering to state-imposed requirements while serving with a "spirit of excellence."

VOLUNTEER & CIVIC ENGAGEMENT

Currently, the AAA has an ongoing volunteer program that boasts 10 active volunteers from diverse backgrounds and professions. During FY 2015, the Agency's active volunteers logged more than 915 volunteer hours assisting seniors throughout the CSRA. The AAA is accepting applications for interested volunteers!

On May 20, the AAA hosted the 2015 Annual Volunteer Recognition & Awards Luncheon at the Kroc Center Augusta. There were more than 200 participants. Ms. Clara Sutton, a volunteer with the Wilkes County Senior Center, received the "2015 Clara West Volunteer of the Year" award. Wesley United Methodist Church was honored as the "2015 Volunteer Group of the Year." CSRA Health Services was the recipient of the "2015 Provider of the Year" award.



COMMUNITY CARE SERVICE PROGRAM

The Community Care Services Program (CCSP) is an income-based Medicaid program that provides in-home services to frail, elderly and disabled individuals at risk for nursing home placement. The CSRA Regional Commission contracts with SABEA, LLC to provide care coordination to Medicaid consumers throughout the region. The CCSP currently has a waiting list of 184 consumers.

658
Clients

served in community instead of a nursing facility

\$24 million

in savings of **Medicare** dollars

64 %

CCSP consumers were provided Personal Support Services

1/3

the cost of a nursing home stay saved by CCSP Consumers

HEALTH AND WELLNESS PROGRAM

The Health and Wellness Program offers a variety of activities such as the Chronic Disease Self-Management Program (CDSMP), Matter of Balance (MOB) and the Senior Farmer's Market Nutrition Program (SFMNP). The CDSMP helps participants learn how to self-manage chronic health conditions to improve daily living. During SFY15, 69 participants completed the program. Matter of Balance focuses on the reduction of falls and safe exercise routines.



HEALTH AND WELLNESS PROGRAM

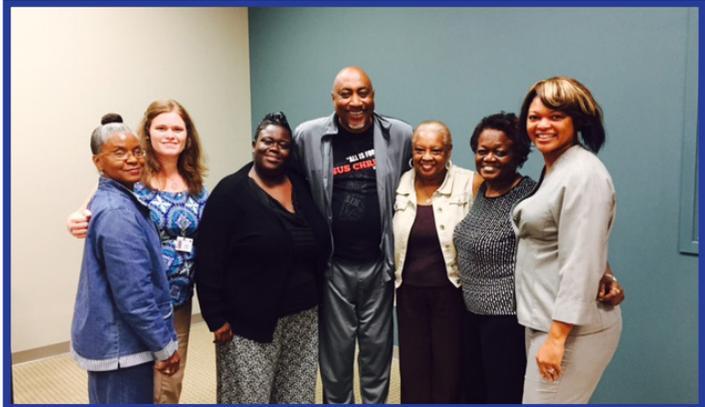
Two Matter of Balance Coach trainings were held, providing the area with 21 certified coaches to conduct workshops. The Senior Farmer's Market Nutrition Program makes fresh fruits and vegetables accessible to area seniors. A total of 10 counties and 728 seniors were served during this fiscal year. The programs provide older adults an opportunity to increase independence, choose healthier nutrition options and enhance their quality

728 Seniors

Benefited from fresh vegetables being available within their area

10 Counties

This program was provided services throughout the CSRA



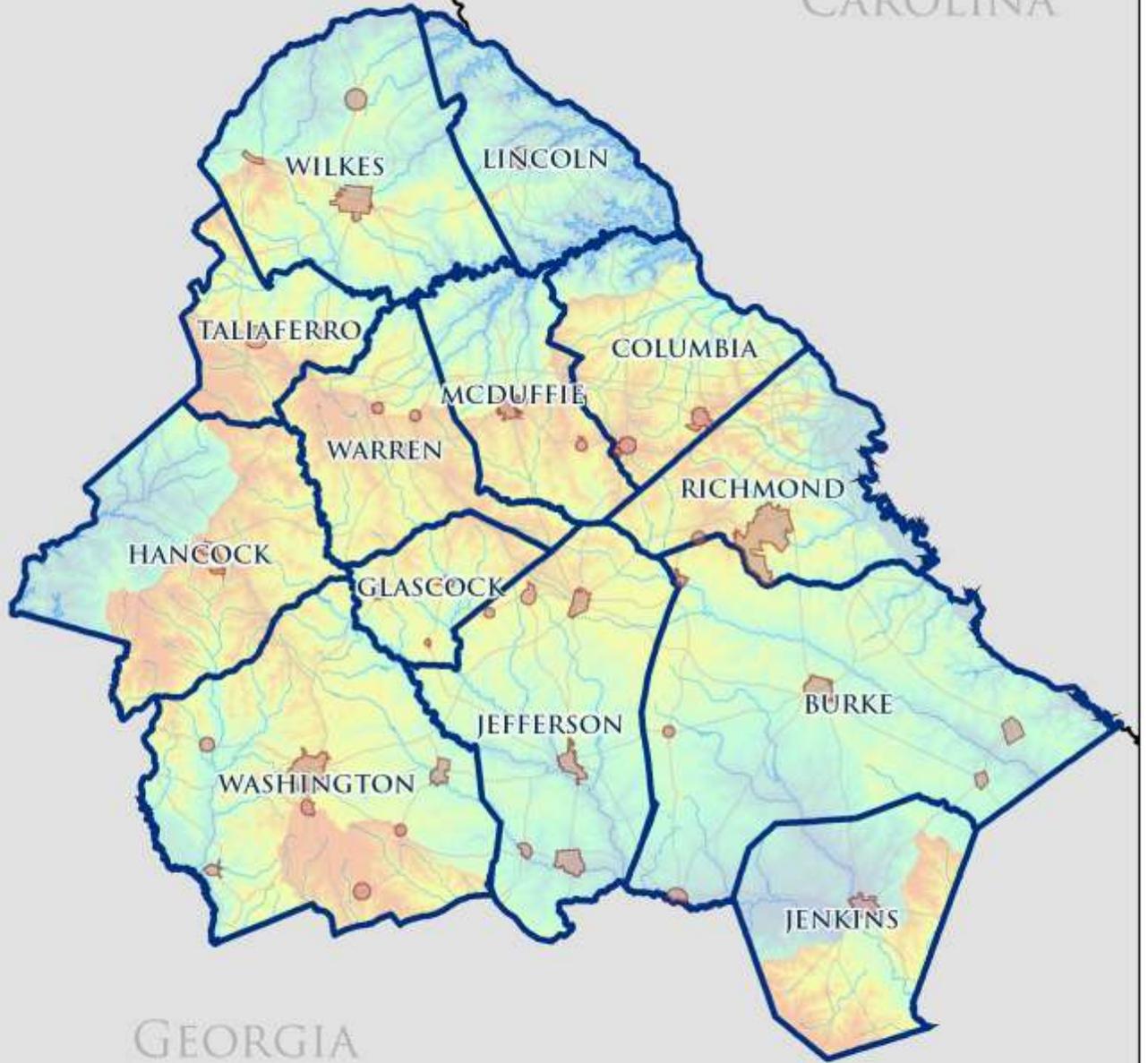
QUALITY ASSURANCE - PROGRAM MONITORING AND EVALUATION

In FY15, the CSRA AAA continued to focus on the quality of services provided to the disabled and aging population which gives preference to those seniors with greatest economic and social needs. One of the agency's key elements toward quality measuring is the monitoring and evaluation process of its Home and Community Based Services (HCBS) subcontractors which assures adherence to the state mandated guidelines for contractual compliance. During this year's annual monitoring review, 21 HCBS subcontractors were evaluated.

Of the 21, 12 exhibited the need for some level of improvement as deficiencies were identified. The Lead Agency (CSRA AAA) addressed the deficiencies in the providers' annual review report for corrections. As to date, all plans of correction have been reassessed and approved to the Lead Agency's satisfaction. On the other hand, the remaining subcontractors were commended for their commitment to delivering quality services to clients in need. The lead agency awards providers who strive to be leaders in quality services. The funds allow subcontractors to provide services through its program(s) to clients who are most in need.



SOUTH
CAROLINA



GEORGIA

1 inch = 13.26 miles



CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

2016

IMPORTANT DATES

JANUARY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

MARCH

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

MAY

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JULY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

NOVEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

FEBRUARY

S	M	T	W	T	F	S
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7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29					

APRIL

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

JUNE

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

AUGUST

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

OCTOBER

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

DECEMBER

S	M	T	W	T	F	S	
					1	2	3
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

JANUARY 1

NEW YEAR'S DAY

JANUARY 28

EXECUTIVE COMMITTEE MEETING - 12pm
CSRARC OFFICES

FEBRUARY 25

CSRARC BOARD MEETING - 6:30 pm
THOMSON, GA

MARCH 26

EXECUTIVE COMMITTEE MEETING - 12pm
AUGUSTA, GA

APRIL 28

EXECUTIVE COMMITTEE MEETING - 12pm
CSRARC OFFICES

JUNE 16

CSRARC BOARD MEETING - 6:30 pm
SANDERSVILLE, GA

AUGUST 25

CSRARC BOARD MEETING - 6:30 pm
THOMSON, GA

SEPTEMBER 22

EXECUTIVE COMMITTEE MEETING - 12pm
CSRARC OFFICES

OCTOBER 27

CSRARC BOARD MEETING - 6:30 pm
THOMSON, GA

DECEMBER 6

EXECUTIVE COMMITTEE MEETING - 12pm
CSRARC OFFICES

3626 WALTON WAY EXT. SUITE 300
AUGUSTA, GA 30909

706.210.2000
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PREAMBLE OF THE CSRA REGIONAL COMMISSION

It is hereby affirmed that the local units of government in the CSRA have many common concerns that transcend their individual borders; the destinies of each unit rest with the interdependent actions of the family of local governments, which comprise the Central Savannah River Area. It is vital to retain local home rule while providing resources to meet area wide challenges beyond the capabilities of individual units; expansion of the concept of multi-county cooperation among units of local governments is an effective means of achieving this vital goal; and cooperation must be fostered in two ways, by strengthening the abilities of local governments to meet individual local needs and by developing an association of local government to meet common regional concerns.

MISSION OF THE CSRA REGIONAL COMMISSION

The mission of the Central Savannah River Area Regional Commission is to provide planning, management and information services to our members in a professional, ethical, cost effective and efficient manner; and to serve as a forum for addressing local government and its citizens' needs.



CSRA Regional Commission
3626 Walton Way Extension, Suite 300
Augusta, Georgia 30909

Tel: (706) 210-2000
Fax: (706) 210-2006
<http://www.csrarc.ga.gov>