

MAKING REGIONALISM WORK FOR 50 YEARS

**Annual Report
2011 - 2012**

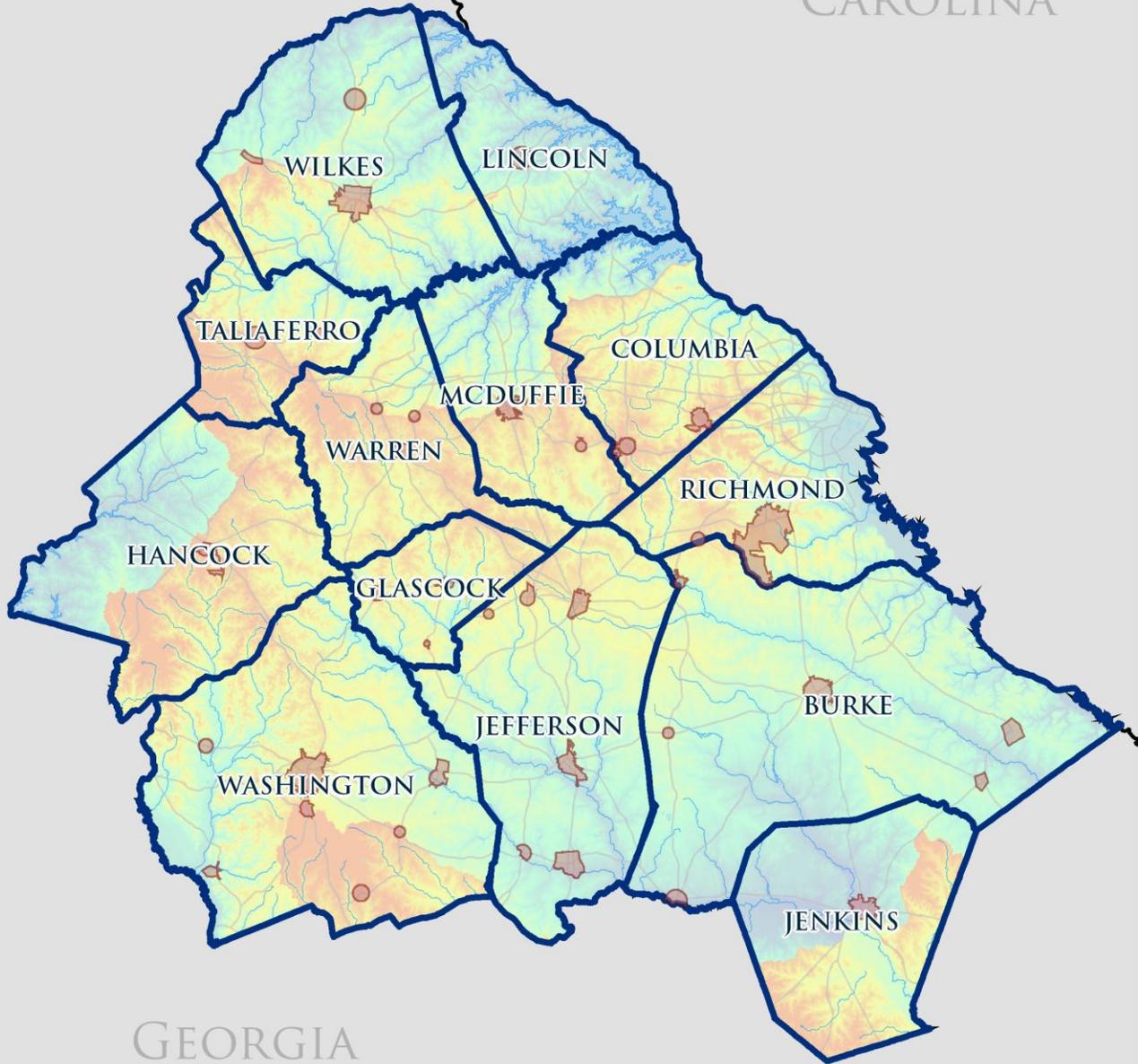


**Central Savannah River Area
Regional Commission**

**Burke Columbia Glascock Hancock Jefferson Jenkins Lincoln
McDuffie Richmond Taliaferro Warren Washington Wilkes**



SOUTH
CAROLINA



GEORGIA

1 inch = 13.26 miles



CENTRAL SAVANNAH RIVER AREA
REGIONAL COMMISSION

COURTHOUSES OF THE CSRA



Wilkes County Courthouse



Taliaferro County Courthouse



Jefferson County Courthouse

CSRA RC EXECUTIVE COMMITTEE

2011-2012

Jerry Henry
Jenkins County
Chairman

John Luther
Augusta-Richmond County
Vice-Chairman

Ken Usry
City of Thomson
Treasurer

John Graham
Warren County
Secretary

Jimmy Andrews
City of Sandersville

Tony Mimbs
City of Warrenton

Willie Burns
City of Washington

Jesse Mitchell
Hancock County

Ron Cross
Columbia County

Terry Elam
Augusta Technical College

Andy Crosson
CSRA RC
Executive Director

Mack Shealy
CSRA RC
Financial Officer



COURTHOUSES OF THE CSRA



Burke County Courthouse



Columbia County Courthouse



Augusta-Richmond County Courthouse



Glascock County Courthouse



Thomson-McDuffie County Courthouse



Photo: Keith Hair

Lincoln County Courthouse

Courthouse Photos Courtesy of:

Carl Vinson Institute of Government
The Augusta Chronicle
The McDuffie Progress
Martin Rule & Associates Architects
www.washingtoncountyga.com
Local Government Websites
U.S. National Register of Historic Places

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COURTHOUSES OF THE CSRA



Jenkins County Courthouse



Hancock County Courthouse



Washington County Courthouse



Warren County Courthouse

EXECUTIVE DIRECTOR'S ANNUAL REPORT

FISCAL YEAR ENDING JUNE 30, 2012

Despite the national, state, regional, and local economic distress facing each of our jurisdictions, FY2012 marked a very busy year for the CSRA Regional Commission. Detailed information about the fiscal year's activities is included in the annual report. Some of the major activities that we engaged in during the year are as follows:

- Commission staff assisted the Transportation Act of 2010's Regional Transportation Roundtable in its efforts to **create a list of 84 regional transportation projects totaling approximately \$625 million.**
- Local Government Services (LGS) staff secured a federal **National Scenic Byways grant totaling \$667,744 for development of a visitor's center at the former SOC station in the City of Millen.**
- During FY2012, the CCSP program **served 937 clients in the community instead of a nursing facility, saving over \$12 million Medicaid dollars.**
- The Planning Department initiated an **urban redevelopment plan for the City of Grovetown** designed to facilitate the pro-active abatement of slum and blight, and provide the method to create the city's first true "downtown" activity center.
- The AAA's Nutrition Services Program worked side by side with **21 region wide sites to provide 219,357 congregate and home delivered meals** to seniors in the east central Georgia region at a **net cost of \$976,139.**
- Economic Development staff provided project consultation, grant writing assistance, and administration of state and federal funding to local governments, resulting in **more than \$1.9 million in economic development grant funds for member jurisdictions creating and/or retaining more than 600 jobs.**
- LGS staff **applied for and/or received over \$24 million of state and federal grants** for infrastructure, Brownfields, housing assessment planning, hazard mitigation planning, economic development and historic preservation projects. In addition, the Local Government Services Department **administered over \$26 million in grant funds.**
- For the eighteenth consecutive year, the CSRA RC's Comprehensive Annual Financial Report received the Government Financial Officers Association (GFOA) **award for Certificate of Achievement for Excellence in Financial Reporting.**

This year's Annual Report theme is **"Making Regionalism Work for 50 Years."** The Commission celebrated its 50th year of service to the cities and counties of the Central Savannah River Area during FY2012. Over the past 50 years, the Regional Commission (formerly the Area Planning and Development Commission and the Regional Development Center) served as the convener of the region by assisting local governments overcome political boundaries to capitalize on the area's natural, historical, and demographic assets. Through the Commission's presence, local governments were able to work together to improve living conditions, create and retain jobs, and protect access, both economically and recreationally, to the region's vast natural resources.

Whether staffing regional entities such as the Unified Development Council, the Unified Development Authority, or the Transportation Investment Act of 2010's Regional Roundtable, the Commission continues to play an integral role in fostering the region's economic vitality. Since 1962, member governments have actively turned to the CSRA Regional Commission to navigate public sector challenges. For 50 years, the Commission has provided planning, management and information services to our

EXECUTIVE DIRECTOR'S ANNUAL REPORT

members in a professional, ethical, cost effective and efficient manner; and served as a forum for addressing local government and its citizens' needs as originally dictated by our mission.

As the Commission's second Executive Director, I believe that the continuity of **leadership provided by Tim Maund from 1962 to 2000** laid the foundation that makes the CSRA Regional Commission one of Georgia's vital resources. **Tim's legacy created the commitment to regionalism in each of the 39 cities and 13 counties that make up the CSRA.**

Service Delivery

As usual, please keep in mind that the Regional Commission operates on the economic principle of economies of scale. The importance of this simple fact dictates that I remind you again that the RC staff is capable of providing services in a wide variety of programmatic areas. For example, by utilizing RC staff, your community continues to have access to:

- Statistical and research personnel with economic development and analytical training,
- Planners who have a technical background and practical experience to better serve you in the areas of local planning, zoning, and land-use development,
- Historic preservation planning assistance from employees with extensive educational training and experience in the field,
- Economic development assistance in the areas of community marketing and impact analyses,
- Geographic information system (GIS) technology and technical assistance,
- Professional grant writing and grant administration services,
- Comprehensive personnel system developments/updates including job description development, wage and salary analyses, and merit-based pay plan development and implementation.

In addition, CSRA Business Lending (formerly the CSRA Development Companies) is made up of component units of the CSRA Regional Commission. CSRA Business Lending provides loans to small businesses for a variety of purposes. The programs have grown from financing a handful of loans each year in the 1980s to funding over 240 projects in the last five years. CSRA Business Lending has operating relationships with the Small Business Administration (SBA), the Economic Development Administration (EDA), and the Department of Agriculture (USDA). **Through the efforts of CSRA Business Lending's staff, the RC has completed 225 projects totaling \$283,985,233 and helped local businesses create and/or retain 1,875 jobs during the past five years.**

Finally, the Regional Commission continued in FY2012 to serve as the state-designated Area Agency on Aging for the CSRA. Through the RC's AAA department, numerous contractors and subgrantees in the region received funding for projects designed to assist the region's elderly population. Additional information about the AAA's accomplishments can be found under the Area Agency on Aging's departmental section in this report.

As this year's Annual Report will show, the CSRA Regional Commission worked on a wide variety of projects during FY2012. This annual report outlines many of the tasks undertaken and goals achieved by the RC staff during the fiscal year. I encourage you to review it thoroughly so that you can fully appreciate all of the work that the RC is capable of doing for your community.

Please do not hesitate to contact me if the Central Savannah River Area Regional Commission can ever be of any assistance to you or your community.

Sincerely,



Andy Crosson
Executive Director

FINANCE AND ADMINISTRATION

L. Mack Shealy, CPA, CGFM, CICA – Chief Financial Officer

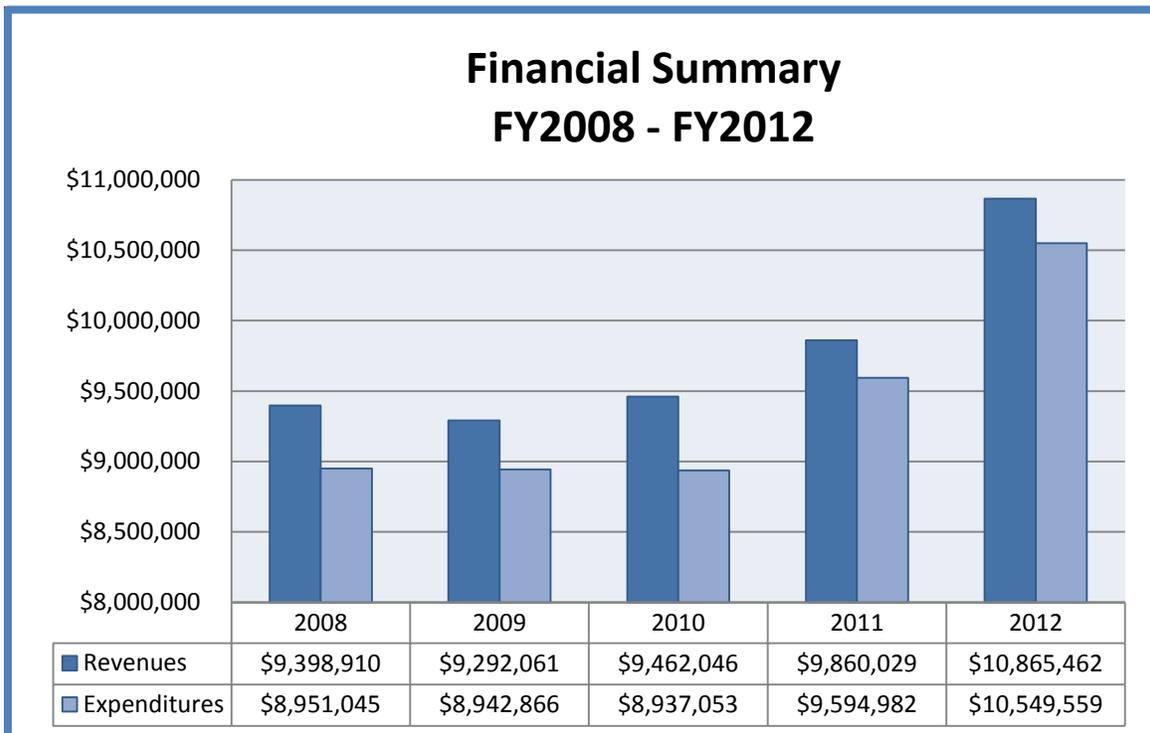
Department Overview

The Department of Finance and Administration manages all internal and external financial activities of the CSRA RC. The Department runs all financial operations required for the day-to-day maintenance of the Commission, such as accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Department of Finance supports other departments in the Commission by tracking the funding status and expenditure levels of grants received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the Regional Commission.

For eighteen consecutive years the CSRA RC’s Comprehensive Annual Financial Report has received the Government Financial Officers Association (GFOA) award for Certificate of Achievement for Excellence in Financial Reporting.

The administrative staff of the Department works diligently to ensure that all reports, documents, correspondence, and related materials are transmitted and maintained in a professional, accurate, and efficient manner. Additional services provided by the administrative staff of the Department include: word processing and desktop publishing; physical plant management of the office; updates and distribution of information to the Board of Directors; and organization of Board meetings, retreats, and special functions.

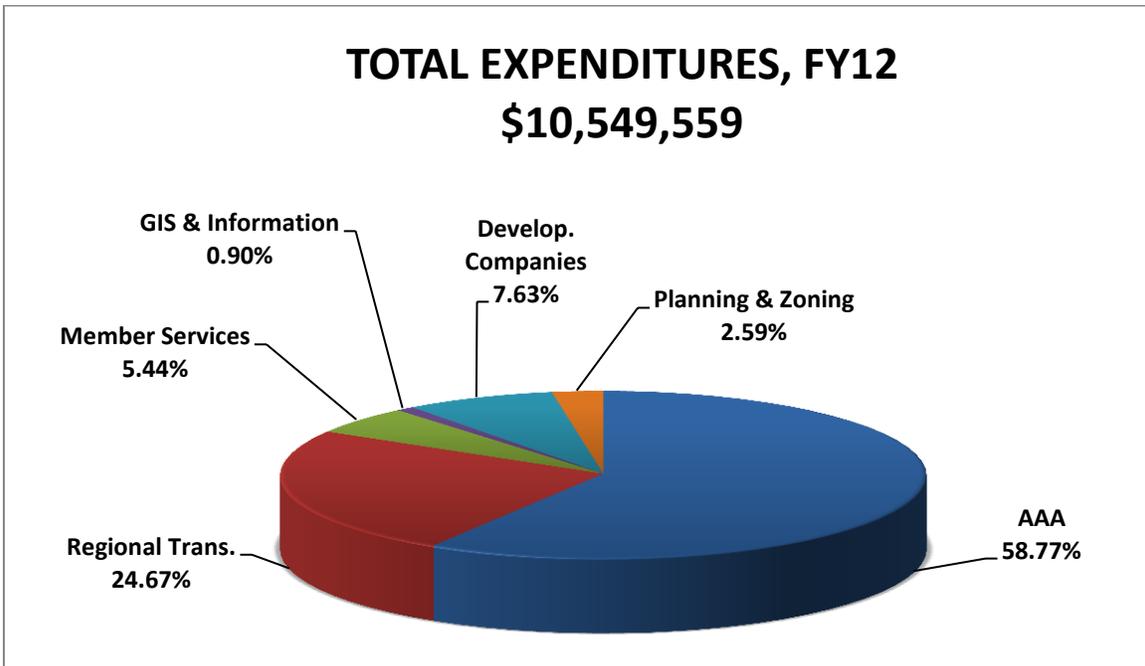
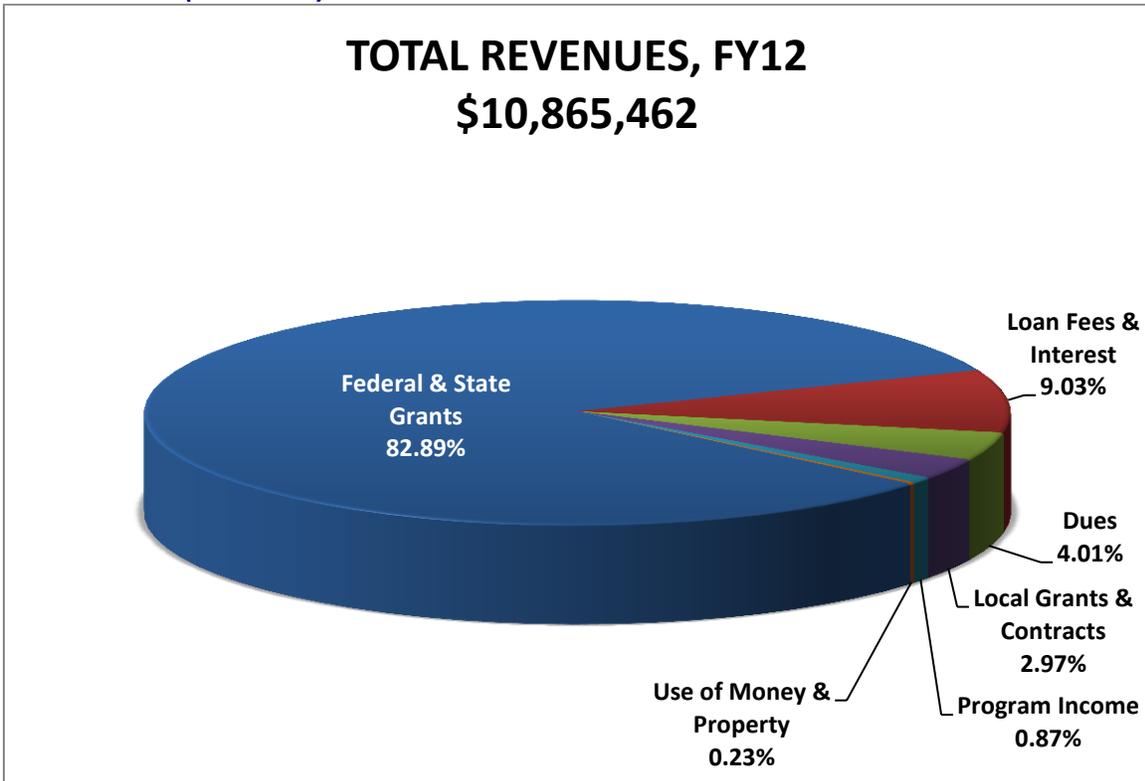
Financial Data for RC: (includes revenues and expenses of the CSRA Local Development Companies - component units of the CSRA Regional Commission)



Source: (06/30/08 through 06/30/11 Audited Financial Statements; 06/30/12 Unaudited Financial Statements)

FINANCE AND ADMINISTRATION

Financial Data (Continued)



Source: (06/30/08 through 06/30/11 Audited Financial Statements; 06/30/12 Unaudited Financial Statements)

COORDINATED TRANSPORTATION

Sherry Utley, Paraprofessional Accountant

The Department of Human Services (DHS) Coordinated Transportation System operates across divisional lines to provide quality transportation services for DHS consumers in a safe, efficient and effective manner. DHS is comprised of several divisions; among those supported under the DHS Coordinated Transportation System are the Division of Aging, the Department of Behavioral Health and Developmental Disabilities, the Department of Family and Children Services TANF and the Georgia Department of Labor.



The CSRA RC served as the primary contractor having sub-contractual agreements with the area transportation service providers. Through these arrangements, the CSRA RC was responsible for administering the transportation of consumers for AGING, DBHDD, DFCS TANF and GDOL Programs. The CSRA RC’s administrative staff solicited potential providers including governmental, private, for-profit, and non-profit operators. The contract manager was responsible for preparing and submitting proposals and establishing contractual agreements with subcontractors.

During FY 2012, the contract manager established contracts with and monitored the operations of each of the eleven subcontractors. Throughout the year, technical support and training were provided to subcontractors to ensure that all reports, documents, and correspondence were transmitted and maintained in an accurate, efficient manner.

During the past fiscal year, the CSRA RC’s administrative staff **managed contracts totaling \$2,715,346** for Burke, Columbia, Glascock, Hancock, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, Washington, and Wilkes Counties. **The total number of unduplicated consumers served in Region 7 through the DHS Coordinated System for FY 2012 was approximately 835 for a total of 164,927 one-way trips.** The DHS Coordinated Transportation Contract is comprised of federal, state, and local funding sources.

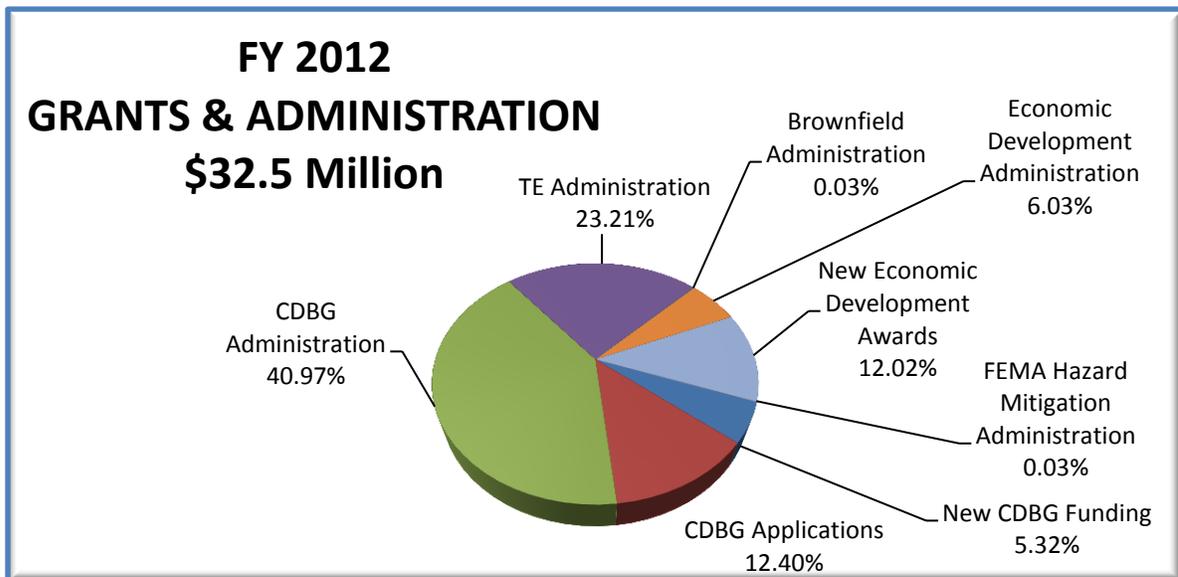
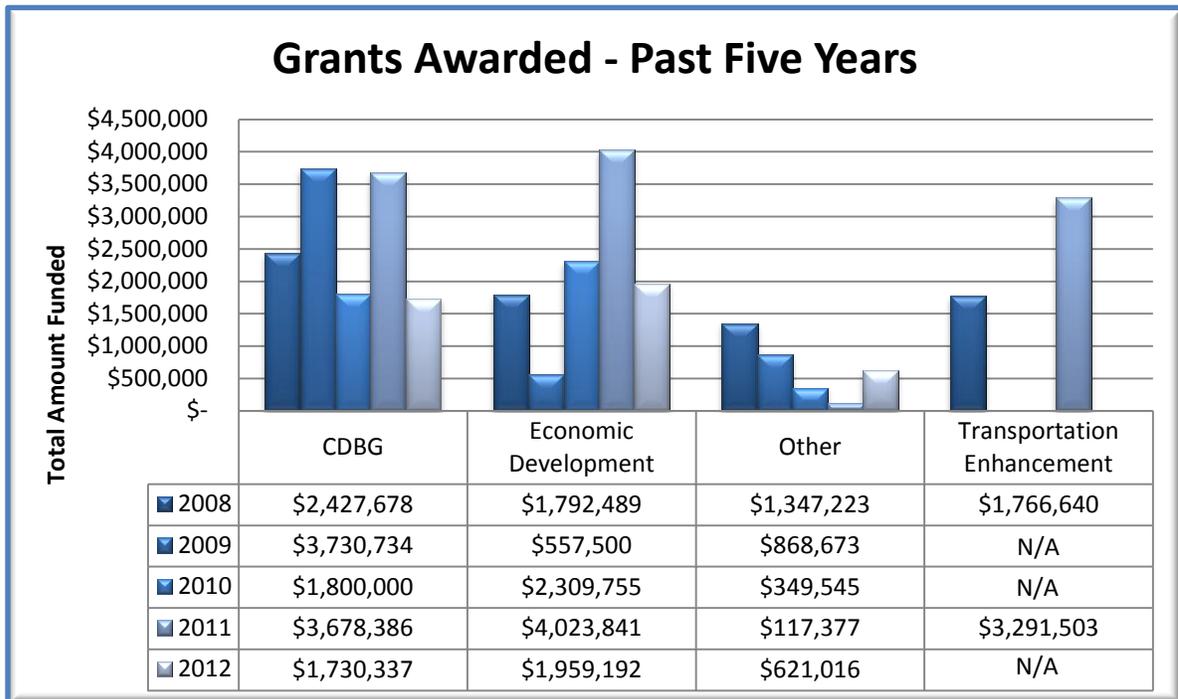
The following is a summary of last year’s expenditure activity:

Local Government	Funding Type(s)	Expenditures
Burke County	SSBG, 5310, State, TANF	\$213,429
Columbia County	SSBG, 5310, State, TANF	\$163,068
Glascock County	TANF	\$1,000
Hancock County	SSBG, 5310, State, TANF	\$189,832
Jenkins County	SSBG, 5310, TANF	\$10,523
Lincoln County	SSBG, 5310, TANF	\$13,089
McDuffie County	SSBG, 5310, TANF	\$55,956
Richmond County	SSBG, 5310, State, TANF	\$1,497,915
Screven County	SSBG, 5310, State, TANF	\$143,816
Taliaferro County	SSBG, 5310, TANF	\$8,019
Warren County	SSBG, 5310, TANF	\$22,942
Washington County	SSBG, 5310, State, TANF	\$310,080
Wilkes County	TANF	\$85,677
TOTAL		\$2,715,346

LOCAL GOVERNMENT SERVICES

Anne S. Floyd, Director
Linda Grijaiva, Director of Community Development
Stephanle Quattlebaum, Economic Development Director
Nicee Davis, Grant Administrator
Marya Moultrie, Economic Development Specialist

The Local Government Services department offers a wide variety of services to local governments, citizens and non-profit agencies of the CSRA, including grant preparation and administration, comprehensive personnel system evaluation, economic development, and historic preservation. During fiscal year 2012, the LGS staff **applied for \$9.4 million in state and federal grant funds for CSRA local governments. Staff also administered \$26 million in active projects.** These grant funds will provide improvements for infrastructure, transportation enhancement, Brownfields, housing assessment planning, hazard mitigation planning, and historic preservation projects. **Collectively, the Regional Commission applied for and administered \$35.5 million in FY2012 on behalf of our member governments.**



LOCAL GOVERNMENT SERVICES

COMMUNITY DEVELOPMENT DIVISION

Community Development Block Grants (\$1.73 Million Awarded)

In Fiscal Year 2012, seven (7) regular round CDBG applications in the amount of \$4,030,337 were prepared for CSRA local governments by RC staff. All together three (3) Community Development Block Grants (one Multi-Activity, one Housing, and one Multi-Infrastructure) totaling over \$1.73 million were awarded to member governments. Local governments will utilize these CDBG funds for the following infrastructure and housing projects to benefit low to moderate-income residents.

- ✓ City of Sandersville: \$800,000, Multi-Activity, Housing and Infrastructure
- ✓ Jefferson County: \$441,337, Housing Improvements
- ✓ City of Sardis: \$489,000, Water/Sewer, Flood & Drainage, and Street Improvements

Grant Administration (\$13,320,559)

In addition to preparing CDBG grant applications, the Local Government Services (LGS) staff administered 24 CDBG and 4 CHIP grants totaling nearly \$13.32 million. Four of the grants were closed out. Housing Units completed: 1 in Waynesboro, 6 in Thomson, 4 in Sandersville.

During the year, LGS staff administered Community Development Block Grants for:

- Burke County
- Columbia County
- Hancock County
- Jefferson County
- Lincoln County
- Washington County
- Wilkes County
- City of Lincolnton (two)
- City of Louisville
- City of Millen
- City of Sandersville
- City of Tennille (two)
- City of Thomson (three)
- City of Wadley (two)
- City of Washington (two)
- City of Waynesboro
- City of Wrens (two)



CHIP Grant Applications (Applied for \$775,466)

LGS staff is administering Community HOME Investment Program (CHIP) grants for Sandersville, Washington, Waynesboro, and Wrens. Housing units completed in FY2012 were two (2) in Sandersville, one (1) in Washington, one (1) in Waynesboro, and two (2) in Wrens.

Three CHIP applications were submitted in December 2011 for the cities of Sandersville, Wadley, and Washington in the amount of \$775,466.

LOCAL GOVERNMENT SERVICES

Brownfield Grant Administration (\$200,000)

The City of Millen was awarded a \$200,000 cleanup grant from EPA that LGS administered to demolish the former SOC gas station. Presently, it is being used for green space. To continue redevelopment, Jenkins County applied for and was awarded \$667,744 for a 2012 National Scenic Byways grant to construct an Interpretive Visitors Center on this site to complement the 30-mile Jenkins County Scenic Byway.

BEFORE



AFTER



Other Projects (\$621,016)

- Staff began preparing a Housing Market Study for the Thomson-McDuffie Housing Authority and the Thomson-McDuffie Georgia Initiative for Community Housing (GICH) Committee.
- Staff submitted a regional FEMA Assistance for Firefighters Grant for Wilkes County's Fire Services to purchase 80 SCBA's (self-contained breathing apparatus) in the amount of \$410,163.
- Staff submitted a regional FEMA Assistance for Firefighters Grant for Jefferson County to purchase mobile and portable radios in the amount of \$210,853.

TEA-21 Administration (\$7.5 Million)

- LGS staff provided full grant administration for thirteen (13) Transportation Enhancement projects and provided partial administration for one (1) Transportation Enhancement project totaling over \$7.5 million



Before



After

LOCAL GOVERNMENT SERVICES

TEA-21 Active Project Status Report

City/County	Project	Concept Report	Section 106	Categorical Exclusion	Construction
Augusta	Streetscape	Approved	Approved	Approved	Waiting for NTP
Columbia County	Trail	Submitted	-	-	-
Lincolnton, Phase II	Streetscape	Approved	Approved	Approved	ROW process
Lincolnton, Phase III	Streetscape	Submitted	-	-	-
Louisville, Phase II	Streetscape	Approved	Approved	Approved	Underway
Hancock County	Streetscape	Submitted	-	-	-
Millen, Phase III	Streetscape	Submitted	-	-	-
Sandersville	Streetscape	Approved	Approved	Approved	ROW process
Sardis	Streetscape	Approved	Approved	Approved	Re-Bid Nov. 2012
Tennille, Phase II	Streetscape Depot	Submitted	-	-	-
Thomson, Phase II	Streetscape Depot	Submitted	Approved	Approved	Re-Bid Nov. 2012
Thomson, Phase III	Streetscape	Submitted	-	-	-
Wadley	Streetscape	Approved	Approved	Approved	Underway
Warren County	Streetscape	Submitted	-	-	-

FEMA Hazard Mitigation Plans (\$10,000)

Hazard Mitigation plans ensure that counties remain eligible for post-disaster Hazard Mitigation Grant funds. The planning process involves organizing resources and assessing the risks to the communities to develop a sound plan to prevent damage caused by hazards and to lessen the impact and speed of the response and recovery process for both natural and human-caused hazards. The plans also address the communities' critical facilities and what mitigation actions should be put in place to prevent future damage from natural hazards.



McDuffie County's five year update to the Pre-Disaster Mitigation Plan is complete and has been approved by FEMA. Five year updates are underway for the following counties:

- Glascock County
- Warren County
- Washington County
- Wilkes County

LOCAL GOVERNMENT SERVICES

City/County Administrators Working Lunch

The City/County Administrators Working Lunch is held on the 3rd Thursday of the 2nd month of each quarter at noon. Meetings were hosted by Burke County, the City of Waynesboro, and the CSRA RC during the fiscal year at which upcoming grant opportunities and other administrative issues were discussed.

HISTORIC PRESERVATION DIVISION

Highlights of the preservation program include the following:

- The CSRA RC co-sponsored a regional Certified Local Government Historic Preservation Commission Training Workshop with the DNR/Historic Preservation Division and Historic Augusta, Inc. This one-day pilot workshop satisfied the CLG requirement of local government HPC members to attend training every three years and saved participating communities the travel expense of the traditional two-day training.
- The CSRA RC Assisted Columbia County and the Columbia County Historical Society with National Register of Historic Places and Certified Local Government applications for Appling.
- The Georgia Trust for Historic Preservation presented 2012 Preservation Awards to Jenkins County for Stewardship of the Jenkins County Courthouse rehabilitation. The City of Waynesboro was given an Excellence in Rehabilitation award for the Waynesboro Ice Plant.
- RC staff assisted with administration of “Jenkins County Courthouse Preservation Plan” funded by the DNR/Historic Preservation Division with a Georgia Heritage grant.
- RC Historic Preservation Planner serves on the following boards and committees:
 - Trustee Ex-Officio of Historic Augusta, Inc.
 - Vice-President of Georgia Alliance of Historic Preservation Commissions
 - Kettle Creek Battlefield Association
 - Endangered Properties Committee of Historic Augusta
 - Laney-Walker Bethlehem Heritage Trail Committee



LOCAL GOVERNMENT SERVICES

ECONOMIC DEVELOPMENT DIVISION

The Economic Development Division of the Local Government Services Department assists local governments and development organizations with state and federal funding, strategic planning, and project management. Additionally, the Economic Development Division acts as Secretary and Treasurer of both the CSRA Unified Development Council (UDC) and the CSRA Unified Development Authority (UDA).

CSRA Unified Development Council (UDC)



The UDC is a council of the Chambers of Commerce and other economic development organizations throughout the CSRA. The UDC provides a forum for discussion and the joint pursuit of economic marketing, professional training and enrichment, and other special projects.

CSRA Unified Development Authority (UDA)

The UDA is a joint development authority consisting of 13 counties in the CSRA. This authority serves as a vehicle for local governments and authorities to use for economic development related projects.

State and Federal Funding, Over \$1.9 Million in New Awards

During FY2012, the Economic Development staff provided project consultation, assistance in application writing, and administration of state and federal funding to local governments. These programs include grants and loans that finance a variety of economic development activities, such as strategic planning, feasibility studies, and public infrastructure improvements to accommodate existing and new businesses.

Fiscal Year 2012 Economic Development Grants

Grants Administered in SFY 2012		Grant Amount	
OneGeorgia Equity - benefitting CCA		\$	500,000.00
City of Millen EIP - benefitting CCA		\$	500,000.00
City of Millen EDA - CCA		\$	914,000.00
Jenkins County AirGeorgia - benefitting CCA		\$	1,174,023.00
City of Tennille EIP - Bennett		\$	500,000.00
City of Tennille EDA - Bennett		\$	60,000.00
Jenkins County EIP Loan - Stitch N Print		\$	259,192.00
Awarded	Grant Amount	Private Investment	New Jobs
DA of Richmond County			
OneGeorgia EDGE	\$ 350,000	\$ 981,060	225
REBA	\$ 100,000	\$ 450,000	100
Jenkins County			
EIP	\$ 259,192	\$ 400,000	50
Augusta Technical College			
USDOE	\$ 1,250,000		
Grand Total	\$ 1,959,192	\$ 1,831,060	375

PLANNING

Christlan Lentz, AICP, Planning Director
Jason Hardin, Regional Planner
Martin Laws, Regional Planner

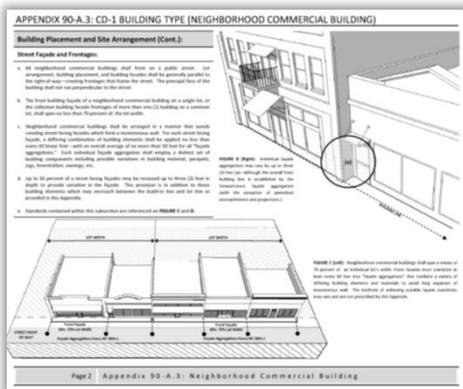
Community Planning

The Planning Department offers a wide variety of state-mandated services as well as voluntary or supplemental planning services. Under the Georgia State Planning Act, the CSRA Regional Commission is required to conduct intergovernmental reviews for state-funded projects, mediate if there are conflicts that arise from the intergovernmental review, conduct reviews of development occurring within a regionally important resource, conduct reviews of projects considered to have regional impact, and produce joint public notice reviews with the Corps of Engineers.

The CSRA RC Planning Department is available to prepare comprehensive plans, special area plans, land use, growth management, community facilities, and economic development plans and studies; and draft and implement a wide variety of land use and general code revisions including: zoning, subdivision regulations, nuisance codes, etc. For FY2012, local governments were, or continued to be, assisted through the following projects:

- Town of Dearing Land Development Ordinance
- City of Grovetown Urban Redevelopment Plan
- City of Washington Planning Initiatives:
 - Overlay District Ordinances
 - Urban Redevelopment Plan – Update

Local Government Planning Assistance



The Regional Commission’s Planning Department is available to assist local governments with the development of Comprehensive Plan and Short-term Work Program updates. RC Planning staff can also aid with updates to local governments state-mandated Solid Waste Management Plans. During FY2012, staff completed Comprehensive and Solid Waste Management Plan 10-Year Updates for:

- Jenkins County Joint (Partial) Comprehensive Plan
- Lincoln County Joint Solid Waste Management Plan



PLANNING

Transportation Planning



The CSRA RC Planning Department is under contract with the Georgia Department of Transportation to provide a variety of planning services to local governments in the region as well as provide GDOT with information from the region to assist with statewide transportation planning.

For FY2012, the Planning Department worked on the following projects:

- Regional Rural Transit Development Plan
- Safe Routes to School Technical Assistance
- Assistance to Local Governments with the implementation of the 2010 Transportation Investment Act (HB 277)



CSRA Regional Plan

In accordance with state regional planning requirements, the Commission's Planning Department initiated work on the ten-year update of the CSRA Regional Plan. Stakeholder meetings were initiated with representatives of CSRA-area local governments on a county-by-county basis.

GIS Services



The Planning Department, in partnership with our friends at the Southwest Georgia Regional Commission, performs a variety of duties for CSRA member governments by assisting in data development and mapping analysis as well as providing consulting and training services. The Department serves as a technical resource for cities and counties in the region and provides cost-effective solutions for building ground-level mapping data that will become critical for future analysis in areas such as E911 emergency response, crime analysis, infrastructure accounting and inventory, and land-use planning.

Geographic Information System (GIS) development is beneficial in providing information to increase efficiencies in governmental departments, in providing quality and accurate customer service, and in meeting federal or state regulations (i.e. GASB 34 inventory requirements), and in attaining better ratings with programs such as the National Flood Insurance Plan and Community Rating System. Specific services provided by the GIS Department are as follows:

- Cadastral Mapping development and updates
- GIS Analysis
- GIS Consultation
- GIS Software Installation and Training
- GPS data collection

Projects

- U.S. Census Bureau-PSAP Program
- Data reorganization and streamlining



CSRA BUSINESS LENDING

FISCAL YEAR END REPORT
For the Period Ended
June 30, 2012
(With Comparison to Previous Years)



CSRA Business Lending is an affiliate of the CSRA Regional Commission. The company was started in 1979 by banks and local leaders to assist the business financing needs in the CSRA. The company has financed over \$283 million dollars in business loan projects over the past five years. While the majority of loans CSRA Business Lending makes are in the CSRA, it can now make loans anywhere in the State of Georgia and in seven western South Carolina counties due to expanded lending authority.

CSRA Business Lending provides business loans from \$25,000 to \$5,000,000 through lending arrangements with the U.S. Small Business Administration, the U.S. Department of Commerce, and the U.S. Department of Agriculture. The company is governed by a its own Board of Directors that is appointed by the Regional Commission as required by the federal government.

Summary of Loan Activity

<i>Loan Volume:</i>	<u>6/30/2010</u>	<u>6/30/2011</u>	<u>6/30/2012</u>
Number of Loans Packaged or Approved	56	50	41
Number Discontinued	1	1	0
Number Carried Forward	55	49	41
CSRA's Loan Amount	\$30,150,583	\$17,381,569	\$21,679,308
Projects Amount	\$82,325,562	\$44,789,098	\$58,002,021
Jobs Created	427	341	296

Type Loan Packaged or Approved:

SBA 504's	45	38	33
SBA 7(a)'s Packaged	1	1	0
Revolving Loan Fund	3	1	4
Rural Loan Fund	4	7	4
Internal Thru LDC	1	0	0
Herman Lodge Micro Loan Program	1	3	0

PAST FIVE (5) YEARS SUMMARY – 225 Projects Totaling \$283,985,223 Approved or Packaged By CSRA
(As of 6/30/12) Our Portion \$107,875,436 / Created or Retained 1,875 Jobs

Summary of Financial Performance

	Audit <u>6/30/10</u>	Audit <u>6/30/11</u>	Audit <u>6/30/12</u>
INCOME:			
Income CSRA LDC (SBA) (504's, Loan Packaging)	\$888,681	\$702,166	\$638,715
Income CSRA RDA (EDA) (Revolving Loan Fund)	\$142,154	\$120,755	\$112,236
Income CSRA RLA (USDA) (Rural Loan Funds)	\$249,722	\$216,226	\$216,390
Interest Income	\$ 42,774	\$ 34,765	\$ 20,665
TOTAL INCOME	\$1,323,331	\$1,073,912	\$988,006
EXPENSES:			
Depreciation and Amortization	\$ 4,014	\$ 4,359	\$ 4,678
Bad Debt Allowance	\$139,095	\$158,007	\$ 55,042
Interest Expense	\$ 33,482	\$ 31,097	\$ 29,874
<u>All Operational Expenses</u>	<u>\$726,673</u>	<u>\$749,366</u>	<u>\$714,875</u>
TOTAL EXPENSES	\$903,264	\$942,829	\$804,469
REVENUES IN EXCESS/(UNDER) EXPENSES	\$420,067	\$ 131,083	\$183,537
TOTAL ASSETS	\$7,542,627	\$7,465,058	\$7,406,741
TOTAL FUND EQUITY	\$4,032,914	\$4,163,997	\$4,347,533

CSRA BUSINESS LENDING

SUMMARY OF PORTFOLIO as of 6/30/2012:

Loan Portfolio Past Due Rates:

	# <u>Loans</u>	# 29 + days <u>Past Due</u>	# Modified or <u>Deferred</u>	Total <u>Past Due</u>	% <u>Past Due</u>
SBA 504's	216	5	2	7	3.2%
CSRA Direct Loan Fund	1	0	0	0	0%
CSRA Rural Loan Fund	32	2	2	4	12.5%
CSRA Revolving Loan Fund	20	2	0	2	10.0%
CSRA Micro Loan Fund	6	1	0	1	16.6%
TOTAL PORTFOLIO	275	10	4	14	5.1%

Approval by Top 3 Participant Banks:

#	Bank	CSRA Portion <i>or Guaranty</i>	Total <i>Project</i>
6	Queensborough National Bank and Trust - Augusta	\$1,599,000	\$3,974,000
4	Georgia Bank and Trust - Augusta	\$3,704,000	\$10,542,000
4	Sea Island Bank – Statesboro	\$1,954,000	\$5,013,898

Approval by Area:

#	Area	CSRA Portion	Project	Jobs Created <i>or Retained</i>
26	CSRA Core Area (Around Augusta)	\$12,152,308	\$33,543,276	227
15	State Outside CSRA Core Area	\$9,527,000	\$24,458,745	69
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41	TOTAL PROJECTS	\$21,679,308	\$58,002,021	296

Approval by County in Core Area:

#	County	Our Portion <i>or Guaranty</i>	Project	Jobs Created <i>or Retained</i>
13	Columbia	\$5,427,750	\$13,077,500	95
5	Richmond	\$1,656,558	\$5,992,358	24
3	Bulloch	\$1,146,000	\$2,773,898	21
2	Aiken and Other SC	\$3,749,000	\$10,661,320	81
1	Jefferson	\$190,000	\$480,000	4
1	Emanuel	\$150,000	\$489,000	2
1	Greene	\$50,000	\$69,200	2
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26	TOTAL PROJECTS	\$12,152,308	\$33,543,276	227

Herman Lodge Micro Loan Program



In FY 2005, CSRA Business Lending and the CSRA Regional Commission's Board of Directors honored the late Herman Lodge of Burke County who served as a member of both the CSRA Business Lending Board and RC Board, by renaming the Micro Loan Fund the Herman Lodge Micro Loan Fund.

Mr. Lodge was a civil rights pioneer who served on the Burke County Board of Commissioners and the CSRA Regional Commission for a number of years. In 1994, Mr. Lodge was instrumental in the creation of the Central Savannah River Area Enterprise Community, a federally designated Enterprise Community made up of areas in Burke, Hancock, Jefferson, McDuffie, Taliaferro, and Warren Counties.



AREA AGENCY ON AGING

Jeanette Cummings, Director
Jackie Harris, Assistant Director

The CSRA Area Agency on Aging (AAA) serves as an action center for aging issues in east central Georgia by identifying community priorities, allocating and developing resources, building public-private partnerships, and connecting CSRA residents to aging solutions that fit their lives.

Major Activities and Subcontracted Services

- The AAA's One-Call "Gateway" to Aging and Disability Resources (706)210-2018 & (866)552-4464
- Home Aid Solutions (care coordination, meals, bathing, dressing, homemaking, etc.)
- Disability Services (ramps, rails, modification, assistive devices, education, and more)
- Caregiver Support (individual guidance, support groups, training, respite, adult day care)
- Wellness Programs (disease self-management, training for organizers, medication education)
- Georgia Cares (prescription cost solutions, Medicare and health insurance education)
- Ombudsman Program (preserving residents' rights in long-term care facilities)
- Elderly Legal Assistance (individualized services for low-income seniors)
- Elder Abuse Prevention (public education about abuse, exploitation, neglect, and fraud)
- Nutrition Education (seminars, classes, congregate and home delivered meals services)
- Advocacy (public policy at the state and national level, grassroots legislative issue education)

Gateway/Aging and Disability Resource Connection

The ADRC (Aging and Disability Resource Connection) provides a single point of entry for information and referral services for the elderly and disabled population in the CSRA. It is about connecting clients with appropriate and accurate information, resources and/or services.



Enhanced Services Program Statewide Database

The ESP database is used to strategically collect and distribute information which improves access to services for the elderly and persons with disabilities. Detailed information about services and providers is collected and entered into the database. The information is updated weekly through the use of an updating schedule to ensure timely and accurate data. During the fiscal year, more than 2,000 records were reviewed and updated.



- ESP database presently contains almost 25,000 services/providers
- Access to information and services for the entire state of Georgia
- Over 3,000 providers in the ESP database serve the Central Savannah River Area
- Offers the ability to search by specific needs, geographic area, hours of operation and fees
- Information available for housing options, senior centers, nutrition services, emergency financial assistance, personal care assistance, homemaker services, personal care homes, nursing homes and much more
- Resource Specialist available for community and organization presentations

AREA AGENCY ON AGING

Nutrition Services Program

The AAA's Nutrition Services Program worked side by side with 21 region wide sites to provide **227,872 congregate and home delivered meals** to seniors in the east central Georgia region at **a net cost of \$1.01 million dollars**.



FY 2012 Nutrition Services by the Numbers:

	Congregate	Home Delivered	Total
Augusta-Richmond County	40,376	42,358	82,734
Burke County	22,751	12,427	35,178
Glascock Center	5,206	2,654	7,860
Grovetown Center	3,421	2,042	5,463
Hancock Center	6,421	6,173	12,594
Harlem	3,583	2,318	5,901
Jenkins Center	5,222	3,563	8,785
Lincoln Center	6,829	3,092	9,921
Jefferson Center	5,511	4,531	10,042
Sylvania Center	5,655	6,575	12,230
Taliaferro County	3,510	1,519	5,029
Warren County	4,975	3,957	8,932
Washington County	4,042	5,950	9,992
Wilkes Center	5,404	776	6,180
New Bethlehem	2,889	-	2,889
Shiloh Community Center	4,142	-	4,142
Total	129,937	97,935	227,872

*Note – All Nutrition Services Incentive Program (NSIP) meals are reported under the congregate meals program.

The AAA also invested in the health of our seniors through nutrition education. Along with monthly nutrition education provided to the congregate and home delivered participants, seniors were also educated on a wide array of topics and treated to healthy cooking demonstrations. Additionally, in partnership with the University Hospital Dietetic Internship program, the Nutrition Services and Senior Center Program Manager conducted a study on lactose intolerance in participants. The study resulted in additional calcium options being available for both congregate and home delivered meals. Through these varied community partnerships, the AAA is able to educate both seniors and those who assist seniors.

Caregiver Program

The Area Agency on Aging works closely with many groups and organizations, such as the Alzheimer's Association and Community Partners for Parkinson Care, to provide family caregivers with information, options, and assistance with

accessing and developing programs. Classes are provided to prevent "care-giver burnout" through Powerful Tools for Caregivers. After achieving a national certification as a Powerful Tools Master Trainer, the Caregiver Program Manager is providing instruction to new class instructors under a grant from the Administration on Aging.



AREA AGENCY ON AGING

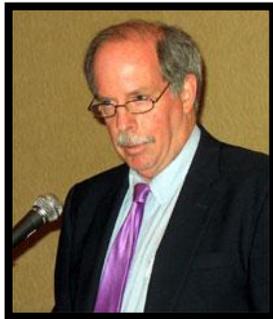
Savvy Caregiver classes are taught with the Alzheimer's Association to empower families serving individuals with dementia or Alzheimer's. Programs such as stress management, use of community services and long distance caregiving are also provided. Two support groups are available for caregivers through the agency as well as Kinship Care Services, which support Grandparents Raising Grandchildren. The caregiver program hosted the Ninth Annual Faith and Aging Conference with over 280 individuals attending. The focus was on uniting faith based supports for our seniors.

Partnerships

The Area Agency on Aging works closely with many groups and organizations including, the Rosalyn Carter Institute for Caregiving, and continues to facilitate the CSRA Area Agency on Aging Care-Net which successfully sponsored the Caregiver Awards Luncheon celebrating National Caregiver's Month in November 2011. The theme was "Serving from the Top of Your Lungs and the Bottom of Your Heart", provided by nationally recognized motivational and inspirational speaker, Shirley Garrett. Local caregivers, professionals and volunteers participate in the program. Our hospice providers throughout the CSRA were recognized as we celebrated National Palliative Care Month. In November 2012, the Care-Net will host this year's awards luncheon entitled "A Collage of Caregiver" during which several caregivers will bring testimonials before our award winners are recognized. Caregiver Services is also an active member of the Georgia Mental Health Coalition for Older Adults.



Elder Rights and Advocacy



The fourth Annual Elder Rights Conference was held on June 15, 2012 in conjunction with World Elder Abuse Awareness Day at Trinity on the Hill United Methodist Church in Augusta. Robert Blancato, founder of the Elder Justice Coalition, served as the keynote speaker. Other presenters included Judge William Self, Bibb County Probate Judge, David Blake and Pat King, Forensic Specialists with the Georgia Division of Aging Services and Charles Evans, Richmond County Solicitor General. Approximately 250 individuals participated. Plans for the fifth annual conference are in progress.

The AAA also partnered with the CSRA Coalition of Advocates for the Aging and St. John Towers to host the annual legislative breakfast on October 21, 2011. Local advocates joined with others from across the state in participating in the Be There 4 Seniors Rally on the steps of the Capitol in January. In addition, the AAA was a sponsor of Senior Week at the Capitol where local seniors advocated for a number of aging priorities.

Case Management Program

Case management services promote self-determination, independence, and empowerment of seniors. The program currently provides a comprehensive level of care to approximately 500 clients without the use of any Medicaid or Medicare dollars while delaying or preventing nursing home placement (case management continues to share case management functions with the in-home and adult day care service providers). This program enables the agency to admit an estimated 250 additional seniors annually without the use of additional human resource dollars. The program's objective is to consistently admit all seniors who are referred for services without placing them on the case management waiting list.

AREA AGENCY ON AGING

Case management concluded its participation with the Alzheimer Disease Support Services Grant (ADSSP). The project goal was to adjust the current state-wide service delivery through inter-agency collaboration and the development of new procedures and interventions to better serve seniors with early stage Alzheimer's disease and their caregivers. Case managers admitted 26 caregivers in The Tailored Caregiver Assessment and Referral Program (TCARE) through Georgia's comprehensive assessment tool for use by case managers in the Area Agency on Aging and the Adult Protective Services.



The case management program was expanded in fiscal year 2012 to include the pilot of Care Transition Intervention (CTI), utilizing the Coleman Model, in partnership with three community hospitals. The Coleman Model was designed to help individuals with complicated care needs and their family caregivers receive specific tools to learn self-management skills that will ensure their needs are met during the transition from hospital to home. The goal is to reduce the hospital 30 day readmission rate 20% by December FY 2013. Fall prevention strategies and TCARE remain vital integration tools within the case management process. TCARE is a process geared towards assisting case managers with identifying the type and level of caregiver burden and many seniors who are in a nursing care facility due to complications resulting from a fall. The implementation of TCARE, CTI and fall prevention strategies is intended to relieve the stress of caregivers and to keep seniors in the community for as long as it is safe to do so.

Volunteer/Civic Engagement Program

Currently, the AAA has an on-going volunteer program that boasts **20 active volunteers** from diverse backgrounds and professions. During FY2012, the AAA's active volunteers have logged more than **1,152 volunteer hours** assisting seniors throughout the CSRA.

On May 9, the CSRA RC AAA hosted the 2012 Volunteer Recognition & Awards Luncheon. There were more than 200 volunteers and providers in attendance. Ms. Michelle Matthews received the 2012 Clara West Volunteer of the Year Award. Community Outreach Spiritual/Support Team (C.O.S.T.) received the 2012 Volunteer Group of the Year Award, and Kathy Crist & Right at Home received the 2012 Provider of the Year Award.



Rita White



In 2012, the CSRA Regional Commission lost one of the agency's dedicated volunteers. Rita White passed away on August 4, 2012. She was a great volunteer who made a difference in the lives of our senior citizens and persons with disabilities. Rita dedicated her year of service with the Regional Commission to informing the community of the services and programs of the Area Agency on Aging. Her volunteerism to staff and to the community will never be forgotten.

AREA AGENCY ON AGING

Training a New Generation

The AAA invests in the future by engaging students in volunteer and internship opportunities. Specifically, student interns from three (3) local colleges and universities contribute to the success of many AAA programs:

- Dietetic Interns work with our Program Manager to provide disease specific nutrition education at senior center nutrition sites.
- Social work and sociology interns assist with the Aging Disability Resource Center, Wellness, GeorgiaCares and Home and Community Based Services programs in reporting and providing consumer assistance.



Community Care Services Program (CCSP)

The Community Care Services Program (CCSP) is an income-based Medicaid program that provides in-home services to frail elderly and disabled individuals at risk for nursing home placement. The CSRA Regional Commission contracts with Sabea, LLC to provide care coordination to Medicaid consumers throughout the region.

During FY2012, the CCSP program **served 937 clients in the community instead of a nursing facility, saving over \$12 million Medicaid dollars**. Personal Support Service, the most frequently utilized service, was provided to 64% of CCSP consumers followed by the Emergency Response System and Home-Delivered Meals. The monthly average cost of services for CCSP is nearly a third of the cost of a nursing home stay. The CCSP currently has a waiting list of 180 consumers.

Operation Independence (OI) Physical Disability Services Program



The CSRA AAA Operation Independence Program (OI) entered into a partnership with Prevent Blindness Georgia. The partnership was established to assist seniors in the CSRA with the cost of eye examinations and prescription eyeglasses.

Between April and June 2012, five eye clinics were held in the CSRA. During this time, **151 seniors received eye examinations** (to include glaucoma and cataract testing) and purchased prescription eye glasses at a reduced cost.

The AAA's Operation Independence Program (OI) continues to partner with Walton Options for Independent Living to promote safety, independence, and accessibility for older adults and individuals with disabilities. Those individuals are served through the use of home modifications and assistive devices.

AREA AGENCY ON AGING

Health and Wellness Program

The Health and Wellness staff conducts comprehensive activities such as the Senior Farmer's Market Nutrition Program and Chronic Disease Self-Management Program. These programs offer older adults opportunities to improve their quality of life through chronic disease prevention/self-management and health promotion related to nutrition, physical activity and lifestyle management. Health and Wellness activities are based on the premise that a healthy lifestyle is the foundation of good health. Regular physical activity, healthy eating, and avoiding tobacco have proven health benefits to people of all ages.



Quality Improvement

The Area Agency Aging (AAA) is continuously working toward improving the quality of its services for elderly and disabled residents in the CSRA. We have great compassion for our seniors for much concern and effort goes into ensuring their health and safety to live more productive lives in the settings of their choice.

Recently, the AAA has focused on minimizing service deficiency by implementing a tool that depicts inadequacies in our monitoring services. We agreed that ***this tool is to help aid in the process to keep track of and ensure the providers maintain minimum to zero deficiency in providing services*** to the CSRA aging and disabled population.

Purpose: This monitoring tool is designed to capture all CSRA providers' achievements and weaknesses in order to comply with the Division of Aging Services' (DAS) guidelines. By tracking progress, the AAA and the provider can readily identify the provider's strengths and weaknesses through simplified monitoring and reporting. This provides data for quick visual summary of the AAA annual monitoring report.

Goal/objectives: Once the Area Agency on Aging has identified the provider's areas for improvement, the AAA provides learning aids to help the provider obtain, improve and accomplish their goals. Through this process, the AAA and the provider can ensure that seniors receive the best possible services.



CSRA Area Agency on Aging
Your gateway to community resources!

Call 1-800-552-4464
for access to aging and disability resources



INFORMATION TECHNOLOGY

Brenda D. Ervin, MCP, Computer Technician

Overview

The Information Technology division provides technical leadership and information services to the RC and member jurisdictions by enhancing, expanding and broadening the use of information and communication solutions.

During the year, the Regional Commission developed its online profile as follows:

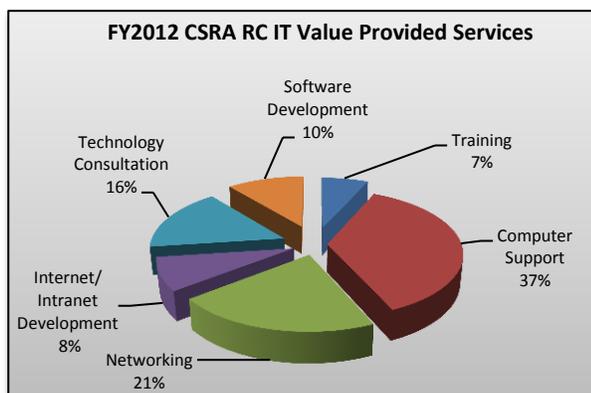
1. Created an agency account on Facebook: <http://www.facebook.com/CSRARC>
2. Initiated usage of Twitter for important announcements: <http://www.twitter.com/csrarc>
3. Established a LinkedIn profile for the CSRA Regional Commission: <http://www.linkedin.com/company/csra-regional-commission>

We encourage you to follow us on these social media sites for information about upcoming events and notifications.

Goals/Visions:

The IT division is dedicated to:

1. Providing the hardware, software and network access needed to support the teaching and learning process.
2. Providing the information technology infrastructure to enable efficient, effective and meaningful research.
3. Promoting the use of information technology to facilitate community-based active learning.
4. Seeking out and developing partnerships and/or collaborative relationships with other agencies, organizations, business & industry, vendors, etc. for the purpose of maximizing the efficient acquisition and use of information technology.



RECENT MILESTONES 2012:

1. Continued to work with vendors/consultants to improve/enhance RC network infrastructure.
2. Replaced existing Backup system with new BDR to increase data capacity.
3. Coordinated with Division of Aging Services to transition the Web Client Health Assessment Tool and Enhanced Services Program (CHAT/ESP) with existing Aging Information Management System (AIMS).
4. Championed recycled old hardware equipment after thorough Media Sanitation process and replaced/updated several users stations.
5. Replaced Antivirus software to better protect against viruses, Trojans, and spyware/malware
6. Provided computer and network support for CSRA RC users.
7. Conducted an annual inventory of equipment, O/S & Software Licensing to ensure compliance with product licenses through various licensing vendors' agreements.
8. Provided Technical Support to CSRA entities/institutions and member jurisdictions.

PREAMBLE OF THE CSRA REGIONAL COMMISSION

It is hereby affirmed that the local units of government in the CSRA have many common concerns that transcend their individual borders; the destinies of each unit rest with the interdependent actions of the family of local governments, which comprise the Central Savannah River Area. It is vital to retain local home rule while providing resources to meet area wide challenges beyond the capabilities of individual units; expansion of the concept of multi-county cooperation among units of local governments is an effective means of achieving this vital goal; and cooperation must be fostered in two ways, by strengthening the abilities of local governments to meet individual local needs and by developing an association of local government to meet common regional concerns.

MISSION OF THE CSRA REGIONAL COMMISSION

The mission of the Central Savannah River Area Regional Commission is to provide planning, management and information services to our members in a professional, ethical, cost effective and efficient manner; and to serve as a forum for addressing local government and its citizens' needs.



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